

# *Nourison*

## Nourison Wool Warranty

### **1 Year Defect Warranty**

All Nourison 100% Wool broadloom products carry a one year warranty against manufacturing defects. This warranty applies to material only, and is valid for one year from the date of invoice. This warranty covers only irregularities or deficiencies due to manufacturing. This warranty does not apply in cases of improper padding, installation, maintenance, handling or usage. This warranty does not apply to naturally occurring or characteristic effects, such as shedding, footprints, shading (watermarking), sun fade, or random dye striations (abash). This warranty does not apply for stains, pet damage, soiling, cuts, tears, burns, pulls, freight and handling damage, or dye lot variations. No warranty applies to stair installations. Claims for defect must be validated by the dealer, submitted in writing and confirmed by a certified, independent floor covering inspector of Nourison's choice. This warranty is limited to the value of the affected carpet, and does not include cost of installation, storage, moving, lost time, transportation or other incidental costs.

### **10 Year Standard Limited Use Warranty**

Nourison warrants its 100% Wool broadloom for normal residential to moderate commercial use after proper installation for a period of ten (10) years. This warranty extends to the original purchaser and commences upon the date of purchase. Proper installation and maintenance must include the use of a firm, dense commercial pad, proper walk off mats, and a proper, professional cleaning schedule. Nourison warrants that for ten (10) years from the date of the original purchase, this carpet will retain at least 90% of its pile fiber provided the carpet is properly installed and maintained. Carpet installed on stairs or ramps is excluded from this warranty. This warranty does not include installation cost, or any other incidental costs (i.e. furniture removal, partitions, equipment removal, freight, etc.). Full remedy for valid wear claim is limited to material replacement of affected area with the same or equal value Nourison product. Any replacement is issued on a prorated basis as follows: up to five years – full replacement; after six years – 80% replacement; after seven years – 50% replacement; after eight years – 40% replacement; after nine years – 20% replacement. Nourison must be allowed to perform on-site inspection, on-site testing and lab testing, as necessary, upon notification of a wear claim.

This warranty covers only abrasive wear resulting in fiber loss. It does not cover freight, or handling damage, improper installation, improper cleaning methods, cuts, burns, tears, normal shedding, yarn packing, shading, pooling, pet damage, or lack of proper protective items such as chair pads and walk-off mats.