Security Door Warranty

Your SafeHome Security Door is warranted against manufacturing defects of the welded frame, pickets, and lock box for as long as you own the home upon which the door is properly installed. If structural defects occur in these areas we will, at our discretion, repair or replace the door. Replacement items may vary in style due to changes in suppliers and product. In addition, the paint finish is warranted not to blister, crack, or fade for one year from the purchase date. Damage due to rust is excluded from this warranty. Screens, glass and hardware are also excluded from this warranty.

This warranty does not cover damage caused by vandals, break-ins, or attempted break-ins. This warranty is voided if the product is modified in any way. Any problem caused by abuse, misuse, failure to maintain warranted item properly, adjustments due to settling of the structure that the product is mounted on, or acts of God, are not covered. Unique Home Designs assumes no responsibility for labor costs of any kind for removal, replacement of parts, repairs, or reinstallation.

To make a claim under this warranty, send a brief written description of the problem, a picture of the problem, proof of purchase, and your contact information to: SafeHome by Unique Home Designs, 973 N. Colorado Street, Gilbert AZ. 85233 Attn: Warranty Claims