

FEATHER RIVER DOOR COMPANY®

by Trinity Glass International, Inc.

Limited Lifetime Warranty for Fiberglass Doors

Warranty Coverage

All fiberglass doors by Trinity Glass International, Inc. (hereinafter Trinity) are covered under this limited lifetime warranty, to be free from defects in material and workmanship that would render the door unfit for its designed use, subject to the conditions and restrictions contained herein. THIS WARRANTY DOES NOT COVER ANY DEFECT OR DAMAGE CAUSED BY THE CUSTOMER IN THE INSTALLATION OF THE DOOR AND/OR ANY ACT(S) PERFORMED TO THE DOOR NOT IN STRICT COMPLIANCE WITH TRINITY'S INSTRUCTIONS AND RECOMMENDATIONS, AND ANY OTHER EXCLUSIONS AS CONTAINED HEREIN. THIS WARRANTY SHALL BE INVALID IF AND WHEN ANY ORIGINAL TRINITY COMPONENTS ARE REPLACED.

This limited lifetime warranty extends only to the original purchaser (Customer) of the doors, and applicable only to doors installed in owner occupied dwellings and is not transferable. The warranty period begins on the date of purchase by the Customer.

Warranty Claim Procedures:

In the event of a defect covered under this warranty, Customer must comply with the following claim procedures:

1. All warranty claims must be presented in writing of the claimed deficiency.
2. Customer's written claim must include the following information:
 - a. Nature or adequate description of defect(s).
 - b. Identification of product including size, design, type, and product number (if available).
 - c. Date of purchase.
 - d. Proof of purchase.
3. Upon Trinity's request, Customer must permit Trinity (or its representative) to inspect the claimed defective door. Trinity shall have 30 days from receipt of Customer's written claim to exercise this option to inspect.

Exclusive Remedies

Upon receipt of a valid claim, Trinity shall have the option to either repair the product or provide a replacement product of like kind and design. In any event, no remedy shall exceed the Customer's purchase price of the door. Further, in lieu of repair or replacement, Trinity reserves the right to refund the Customer's purchase price (not replacement price) as follows: 100% of the purchase price for years 1-5; 75% of the purchase price for years 6-10; 50% of the purchase price for years 11-19; and 25% of the purchase price for years 20 and beyond.

THE CUSTOMER HEREBY UNDERSTANDS AND AGREES THAT CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR TRINITY'S NONCOMPLIANCE OF THIS LIMITED LIFETIME WARRANTY SHALL BE AS PROVIDED HEREIN, AND THE CUSTOMER FURTHER UNDERSTANDS AND AGREES THAT NO OTHER REMEDY INCLUDING BUT NOT LIMITED TO INCIDENTAL OR CONSEQUENTIAL DAMAGES SHALL BE AVAILABLE TO CUSTOMER. IN NO EVENT SHALL TRINITY BE RESPONSIBLE FOR SHIPPING, LABOR, FINISHING EXPENSES, REMOVAL OF ORIGINAL PRODUCT, INSTALLATION OF PRODUCT, EXPENSES, OR OTHER CHARGES, COSTS OR CLAIMS INCURRED BY CUSTOMER.

Exceptions from Coverage

The following, but not limited to, are examples specifically not covered and/or which shall void this limited lifetime warranty, and shall otherwise not be considered defects in material or workmanship as applied to this limited warranty:

1. Defect or damage arising from shipment or transportation.
2. Defect or damage due to improper handling, installation, cleaning, maintenance, finishing, improper glazing, acts of God, intentional human acts, fire, misuse, abuse, or circumstances beyond the control of Trinity.
3. Doors installed in non-owner occupied dwellings are warranted for 10 years from the date of purchase.
4. Attempts to repair product by someone other than Trinity or an authorized representative of Trinity.
5. Broken glass.
6. Defect or damage resulting from Customer's failure to perform normal care and maintenance of product.
7. Labor, shipping, or other charges incurred or claimed by Customer.
8. Product used outside the continental U.S.
9. Any discoloration or irregularity in glass that is not visible from farther away than six feet.
10. Any damage caused by improper installation and/or ventilation of storm door.
11. Any defects caused by not painting smooth fiberglass doors within 6 months of installation.
12. Doors in which the basic structure has been altered.

Decorative glass and wood components are warranted to be free from deficiencies in material and workmanship for 10 years from the date of purchase or manufacture, provided all compliance of all recommended preventive care (including but not limited to proper stain and/or paint recommendations). Deficiencies and workmanship on finishes, on our Pre-finished components only, are warranted for 2 years.

Trinity makes no other warranty, including a warranty of merchantability or fitness for a particular purpose, with respect to the product or replacement except to the extent provided herein. Invalidation of any one or more of the provisions of this limited warranty shall in no way affect any of the provisions in this limited warranty which remain in full force and effect. Any and all legal actions for any and every breach of this warranty shall be instituted and maintained in any court of competent jurisdiction in the County of Pierce, State of Washington. Trinity reserves the right to modify the terms and conditions of this warranty without prior notice. Please direct all questions about this warranty: 800-375-8120.

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