PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE!

OWNER’S MANUAL ENCLOSED

The owner’s manual includes assembly and operating instructions, safety warnings, and the parts and hardware lists. If you have questions about the assembly or operation of this product, are missing parts, or have defective parts, please e-mail us at customerservice@vdgus.com

Or, call us toll-free (M-F 8:30 AM to 4:30 PM Central Standard Time) at 1-866-561-0731
Only use this fireplace as described in this manual. Any other use is not recommended by the manufacturer, and may cause personal injury.

WARNING! Read and understand this entire owner’s manual, and the electric fireplace insert owner’s manual, including all safety information, before plugging in or using this product. Failure to do so could cause fire, electric shock, serious injury, or death.

AVOID INJURY FROM TIPPING! NEVER place any objects on top of this mantel. This mantel has wheels for mobility, and any object placed on top may cause it to tip over.

SAVE THESE INSTRUCTIONS!

CAUTION! Keep this owner’s manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.
IMPORTANT SAFETY INFORMATION!

WARNING

- ALWAYS keep electric cords, home furnishings, drapes, clothing, papers, or other combustibles at least 3 feet (0.9m) away from the front of this heater, and away from the bottom, sides, and rear of this heater.
- DO NOT place the heater near a bed because objects such as pillows or blankets can fall off the bed and be ignited by the heater.
- DO NOT COVER this heater or block the air vents at all. Doing so could cause a fire.
- AVOID fire or electric shock! NEVER insert or allow any foreign objects to enter the ventilation or exhaust openings of this heater.

Prevent Fire! Keep all flammable liquids, like gasoline or paint, away from this heater. This heater produces arcing sparks that could ignite flammable liquids.

- DO NOT cover this heater in any manner. Doing so could block the air flow and cause the unit to overheat, or could ignite the material covering the heater.
- NEVER run the power cord under carpet, rugs, runners, or any other covering. Doing so could cause the cord or materials covering the cord to overheat.
- AVOID FIRE! Regularly inspect all air vents to make sure they are free from dust, lint, or other blockage. Unplug the unit and clean with a vacuum ONLY. DO NOT rinse or get wet.

For residential use only! NOT for commercial use! NEVER use this fireplace for other than its intended purpose.

- Use only the electric insert and included mantel. NEVER use a mantel from another maker.
- NEVER use this electric fireplace insert unless it is properly installed in the correct mantel.
- Use extreme caution if using this heater near children, or where children may be present.
- NEVER leave this heater unattended. ALWAYS unplug this heater when not in use.
- This heater is hot when in use. AVOID INJURY! DO NOT TOUCH hot surfaces, or attempt to move this heater while it is hot.

- ALWAYS turn this heater off before unplugging it from the outlet.
- AVOID INJURY! Keep the cord from crossing traffic areas to avoid tripping.
- NEVER modify this fireplace. Doing so could result in personal injury or property damage. Modification of this fireplace completely voids all warranties.
- Discontinue use if this fireplace malfunctions or is dropped or damaged in any manner. AVOID INJURY! Keep the cord from crossing traffic areas to avoid tripping.
- AVOID INJURY FROM TIPPING! If placing a TV or other heavy item on top of this mantel, ALWAYS secure the item to the wall with the anti-tip kit supplied by the manufacturer.
- NEVER sit, stand, or climb on this electric fireplace. Doing so could cause the unit to tip over, resulting in serious personal injury or property damage.
WARNING

- Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!
- ALWAYS disconnect this unit from the power supply before performing any assembly or cleaning, or before relocating the electric fireplace.
- ALWAYS store this heater in a dry location. NEVER use the fireplace if it has become wet.
- NEVER use this heater in bathrooms, laundry rooms, or any other location where the heater could fall into a bathtub or pool, become damp or come in contact with water.
- NEVER hang this unit on a wall directly below an electrical outlet.
- NEVER operate this heater if the power cord or plug has become damaged, or if the grounding pin is damaged or missing.
- Place the heater near a wall outlet so an extension cord is not needed. If an extension cord is needed, the gauge of the cord must be at least 14AWG, and the rating must be at least 1875 Watts. NEVER use a smaller gauge cord with a lower rating. Doing so may result in fire or electric shock.
- ONLY use this heater on a 110~120 Volt 15 Amp grounded circuit. NEVER overload the circuit. If this heater trips the circuit breaker, unplug all other appliances on the same circuit before the next use. Avoid plugging other appliances into the same circuit as this heater.
- NEVER plug this heater into an outlet that is old, cracked, or has any loose wires or connections. Plugging this heater into a faulty outlet could result in electric arcing within the outlet that could cause the outlet to overheat or catch fire.
- ALWAYS check your heater cord and plug connections with each use!
  i) MAKE SURE the plug fits tight in the outlet! Faulty wall outlet connections or loose plugs can cause the outlet to overheat.
  ii) Heaters draw more current than small appliances. Overheating may occur even if it has not occurred with the use of other appliances.
  iii) During use check frequently to see if the plug outlet or faceplate is HOT!
  iv) If the outlet or faceplate is HOT, discontinue use immediately and have a qualified electrician inspect and/or replace the faulty outlets.

- The cord supplied with the heater has a plug with two blades (live and neutral) and one round pin (ground). If a 3-slot receptacle is not available, an adapter MUST be used. The adapter MUST be properly grounded to the outlet box (see figure at right).
**OPERATION**

Read and understand this entire owner’s manual, including all safety information, before plugging in or using this product. Failure to do so could result in electric shock, fire, serious injury, or death.

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**Power**

Make sure the ON/OFF switch, located on the control panel, is in the OFF position. Plug the power cord into a 110~120 Volt 15 Amp grounded outlet (see IMPORTANT SAFETY INFORMATION on Pages 3 and 4). Make sure the outlet is in good condition and that the plug is not loose. NEVER exceed the maximum amperage for the circuit. DO NOT plug other appliances into the same circuit.

**Temperature Limiting Control**

This heater is equipped with a Temperature Limiting Control. Should the heater reach an unsafe temperature (212°F / 100°C), the heater will automatically turn OFF. To reset:

1. Unplug the power cord from the outlet.
2. Turn the ON/OFF switch on the CONTROL PANEL to OFF. **Wait 15 minutes.**
3. Inspect the fireplace to make sure no vents are blocked, or clogged with dust or lint. If they are, use a vacuum to clean the vent areas.
4. With the POWER switch in the OFF position, plug the power cord back into the outlet.
5. If it switches off again, **UNPLUG THE HEATER RIGHT AWAY!** Have the outlets, wiring, and breaker box inspected by a professional. Make necessary repairs before using the heater.

**Methods of Operation**

CONTROL PANEL: Controls ON/OFF, FLAME EFFECT, and HEATER.

REMOTE CONTROL: Controls FLAME EFFECT, HEATER, and TIMER.

**Remote Control Set-up**

- **Fig. 1:** Remove the plastic sheet from the end of the remote control to allow the battery to touch the electrical contacts. **If the sheet is not removed, the remote control will not work.**
- **Fig. 2:** To install or replace the battery, press the button to allow the battery case to slide out. Position the battery according the drawing, and slide the case back in to the remote.

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NEVER dispose of batteries in fire. Failure to observe this precaution may result in an explosion. Dispose of batteries at your local hazardous material processing center.

ALWAYS replace the battery in the remote control with the same type of battery. Failure to do so may result in personal injury or property damage.
## Control Panel and Master Power Switch Locations

### Control Panel

<table>
<thead>
<tr>
<th>BUTTON</th>
<th>ACTION / FUNCTION</th>
<th>INDICATION / RESULT</th>
</tr>
</thead>
</table>
| **MASTER POWER** | 1. Press ON to power insert and enable control panel.  
                        2. Press again to shut off all power to all functions. | 1. Power to unit turns ON. Control panel is enabled.  
                        2. Power to unit turns off. All functions turn OFF. |
| **ON/OFF** | 1. Press once to turn on flame effect, fuel bed lights, and enable control panel & remote control.  
                        2. Press again to turn off flame effect, and shut off power to remote control, and all functions. | 1. Flame effect and fuel bed turn on. Indicator light turns on. Control panel & remote control are enabled.  
                        2. Flame effect and indicator light turn off. The control panel and remote control will not function. |
| **FLAME INTENSITY “ - ”** | 1. Press “ - ” to reduce flame effect intensity.  
                        2. Continue to press until desired level is reached. | 1. Flame effect darkens as intensity decreases.  
                        2. Flame effect intensity continues to decrease each time button is pushed. |
| **FLAME INTENSITY “ + ”** | 1. Press “ + ” to increase flame effect intensity.  
                        2. Continue to press until desired level is reached. | 1. Flame effect brightens as intensity increases.  
                        2. Flame effect intensity continues to increase each time button is pushed. |
| **HEATER** | **Flame effect must be ON for heater to function.**  
                        1. Press once for low heat (750W).  
                        2. Press again for high heat (1500W).  
                        3. Heater turns off. **Fans may blow air after heater is turned off to cool down.** |
| **TIMER** | Timer range is from ½ hour to 7½ hours.  
                        1. Press once to set timer to ½ hour.  
                        2. Press until desired setting. | 1. Timer light will illuminate. Unit will shut off after 30 minutes.  
                        2. Timer lights illuminate each time button is pressed. Unit will turn off at the set time. |
Remote Control Operation

NOTE: Master Power switch on control panel must be ON to use remote control.

<table>
<thead>
<tr>
<th>BUTTON</th>
<th>ACTION / FUNCTION</th>
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</tr>
</thead>
</table>
| ON/OFF   | 1. Press once to turn on flame effect, fuel bed lights, and enable remote control functions.  
2. Press again to turn off flame effect, and shut off power to remote control, and all functions. | 1. Flame effect and fuel bed turn on. Indicator light turns on. Remote control functions are enabled.  
2. Flame effect and indicator light turn off. The remote control functions will not function. |
| DIMMER “-” | 1. Press to reduce flame effect intensity.  
2. Continue to press until desired level is reached. | 1. Flame effect darkens as intensity decreases.  
2. Flame effect intensity continues to decrease each time button is pushed. |
| DIMMER “+” | 1. Press to increase flame effect intensity.  
2. Continue to press until desired level is reached. | 1. Flame effect brightens as intensity increases.  
2. Flame effect intensity continues to increase each time button is pushed. |
| HEAT     | **Flame effect must be ON for heater to function.**  
1. Press once for low heat (750W).  
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| TIMER    | Timer range is from ½ hour to 7½ hours.  
1. Press once to set timer to ½ hour.  
2. Press until desired setting. | 1. Timer light will illuminate. Unit will shut off after 30 minutes.  
2. Timer lights illuminate each time button is pressed. Unit will turn off at the set time. |

**NOTICE** To improve operation, **DO NOT press the buttons too quickly**. Give the unit time to respond to each command.

**WARNING!** **NEVER leave heater unattended during operation!** Failure to do so could result in personal injury or property damage.

**NOTICE** When the heater is first turned on, a slight odor may be present. This is normal and should not occur again unless the heater is not used for a long period of time.
FCC STATEMENT

Remote Control FCC Information

NOTE: This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Modifications not approved by the party responsible for compliance could void user’s authority to operate the equipment. This Class B digital apparatus complies with Canadian ICES-003.

CARE AND MAINTENANCE

ALWAYS turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Cleaning

NEVER immerse in water or spray with water. Doing so could result in electric shock, fire, or personal injury.

Metal:
- Buff using a soft cloth, slightly dampened with a citrus oil-based product.
- **DO NOT** use brass polish or household cleaners as these products will damage the metal trim.

Glass:
- Use a good quality glass cleaner and dry thoroughly with a paper towel or lint-free cloth.
- **NEVER** use abrasive cleansers, liquid sprays, or any cleaner that could scratch the surface.

Vents:
- Use a vacuum or duster to remove dust and dirt from the heater and vent areas.
- Clean the exterior of the fireplace with a slightly damp cloth or duster.
Maintenance

Risk of electric shock! DO NOT OPEN! No user-serviceable parts inside!

ALWAYS turn the heater OFF and unplug the power cord from the outlet before cleaning, performing maintenance, or moving this fireplace. Failure to do so could result in electric shock, fire, or personal injury.

Electrical and Moving Parts:
- The fan motors are lubricated at the factory and will not require lubrication.
- Electrical components are integrated in the fireplace and are not serviceable by the consumer.

Storage:
- Store heater in a clean dry place when not in use.

WARNING! No other servicing should be performed by the consumer. Do not attempt to service the unit yourself.

Light Bulb Inspection and Replacement:
The flame effect is created by two 40-Watt E-12 (small socket base) light bulbs. Use only this same type of bulb as a replacement. If the flame effect does not work, the bulbs may have come loose or been damaged during shipping.

Light bulbs become very hot during use. Allow at least 10 minutes for the bulbs to cool before touching.

- Turn power to off and unplug insert from electrical outlet before changing light bulbs
- Slide fireplace mantel away from wall to gain access to back of fireplace.
- Locate access panel on back of insert.
- Using a Phillips screwdriver, remove screws in access panel.
- Open door and replace light bulbs as necessary. It is recommended that both light bulbs be replaced at the same time.(See Fig. 3)
- Close access panel and tighten screws with Phillips screwdriver.

NOTE: We do not supply replacement bulbs. They may be found at home centers or hardware stores.
LIMITED WARRANTY

This warrants to the original purchaser that this product is free from defects in material and workmanship as of the date of purchase and that it will, under normal use and proper care, remain so for one year from the date of purchase. Missing or initially defective parts will be replaced free of charge during the period of this limited warranty. The original dated sales receipt is required for all warranty claims. This warranty does not cover damage which has occurred during transport from the point of purchase to the consumer’s home. This warranty does not cover glass, light bulbs, remote controls, or batteries.

This product is for residential use only. Any and all commercial use of this product voids all warranties, and frees the manufacturer from all liability. Read and understand all assembly and operating instructions, and all safety information and warnings, before use. The following will void this warranty: Damage caused from tampering with, modifying, or altering the fireplace insert in any manner; Damage due to incorrect assembly, improper care, misuse, or abuse; Damage from being used with the wrong power source; Water damage; Damage caused from this insert being used outdoors; Damage caused from this insert being used for excessive periods of time; Damage caused by the insert being used in a commercial application; Damage from use as a primary heat source; Other misuse or abuse not specifically listed herein. This product is not intended to be used as a primary heat source.

Vendor Development Group, Inc.(hereafter, VDG), its directors, officers, or agents, will not be liable to the purchaser or any third party, whether in contract, in tort, or on any other basis, for any indirect, special, punitive, exemplary, consequential, or incidental loss, cost, or damage arising out of or in connection with the sale, maintenance, use, or inability to use this product, even if VDG, or its directors, officers, or agents have been advised of the possibility of such losses, costs or damages, or if such losses, costs, or damages are foreseeable. In no event will VDG, or its officers, directors, or agents be liable for any direct losses, costs, or damages that exceed the purchase price of the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to the purchaser. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Thank you for purchasing this product! If you have questions about the assembly or operation of this product, are missing parts, or have defective parts…

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VDG, Inc.
Minneapolis, MN 55401

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