## FAUCET SPECIFICATIONS

#### Pull-Down Spray Kitchen Faucet Model VG02022

#### MODEL VG02022

#### FEATURES

- · Solid brass construction
- · Spiral Pull-Down spray head
- · Spray face that resist mineral build up
- · Finish resist corrosion and tarnishing
- Ceramic disk cartridge
  Single hole construction
- · 360° Swivel
- · Single lever sprayer

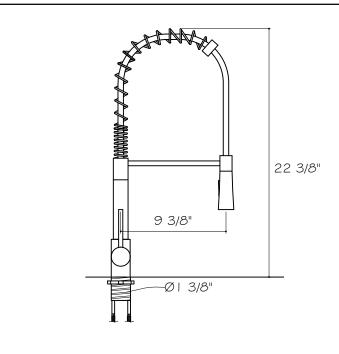
#### PACKING LIST

- · Faucet Assembly
- · Sprayer
- · Allen Key
- · Two Metal braided hoses
- · Weight
- · Plastic Holder



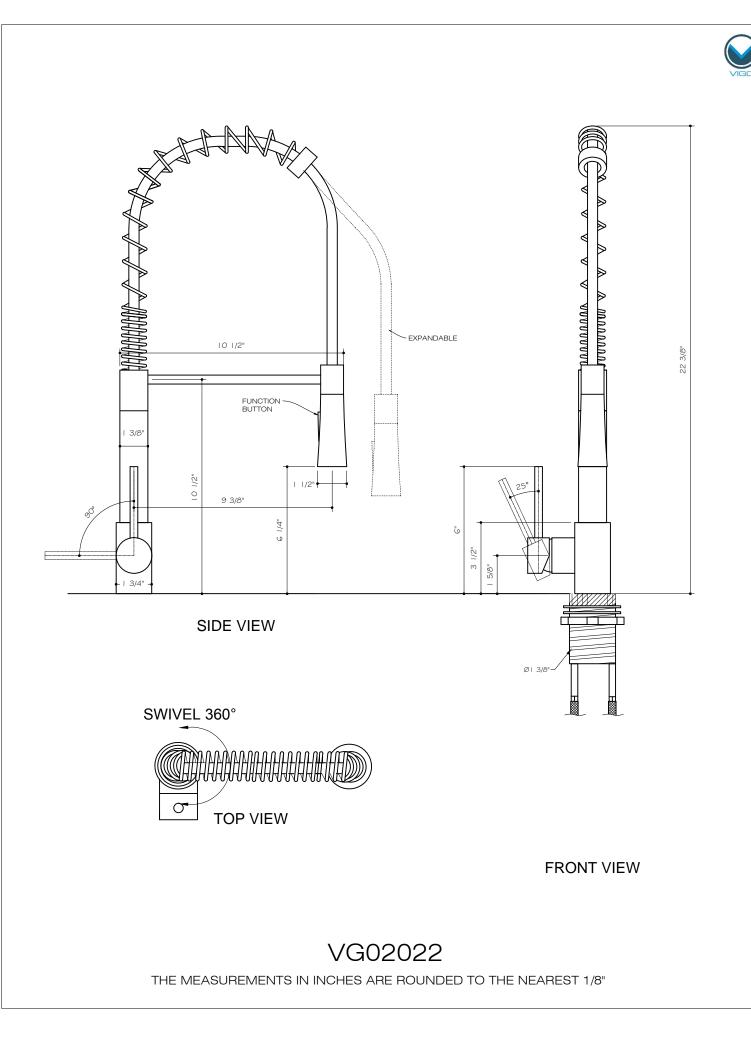
#### DIMENSIONS

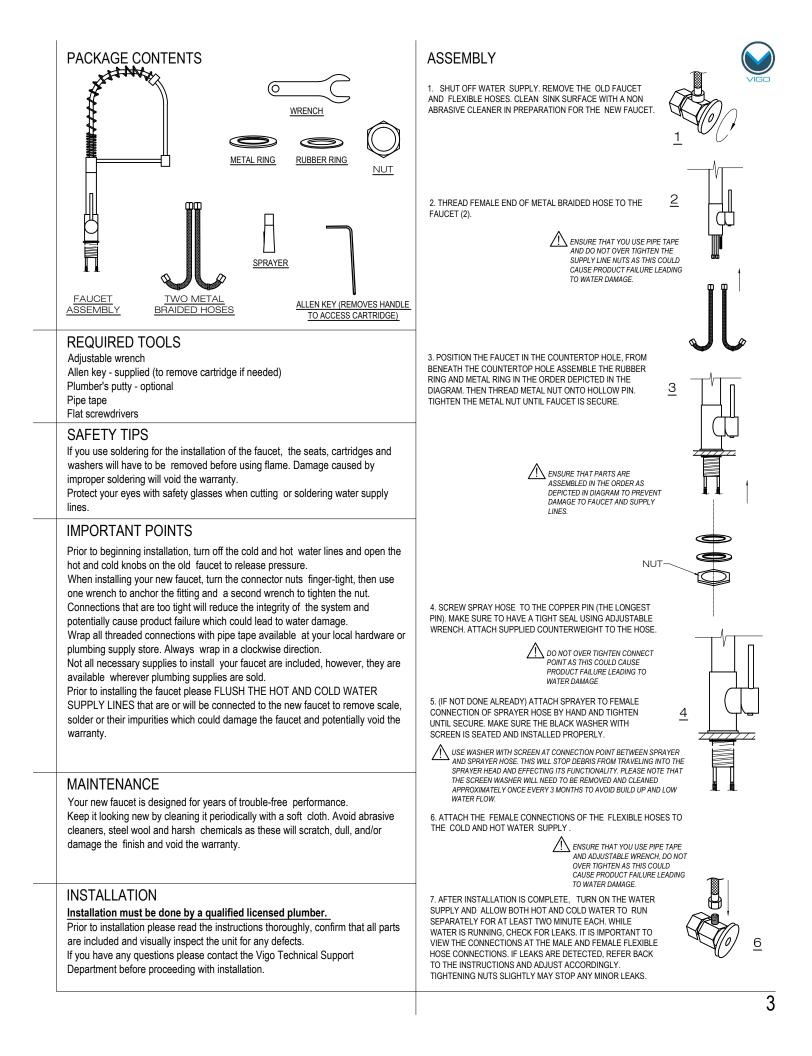
MODEL #	HOLE	FAUCET	SPRAYER
	DIAMETER	HEIGHT	REACH
VG02022	1 3/8"	22 3/8"	9 3/8"



NOTE: All faucets are compliant to CEC 2016 regulations. If you have inquiries about your water flow, please email techmail@vigoindustries.com.







#### TROUBLESHOOTING

PROBLEM	POTENTIAL CAUSE	CORRECTIVE ACTION	
1 - Leaks from handle 2 - Insufficient flow rate	1.A - Cartridge unseated 1.B - Cartridge defective	1.A - Remove cartridge from housing, wash thoroughly with hot water and reseat in housing.	
3 - Leak at connection points	2.A - Dirty aerator	1.B - Contact Vigo Technical Support for replacement.	
4 - Loose faucet body	2.B - Clog in supply hose / line	2.A - Remove and soak / clean with a non abrasive agent (i.e.	
5 - Sprayer button stops working	3.A - Sprayer hose not tight 3.B - Flexible hose leaking at body or connection point	vinegar). 2.B - Remove sprayer or supply line and flush lines	
	4 Metal nut became loose	3.A - Remove sprayer and check integrity of the black washer. Make sure the washer is seated properly and retighten.	
	5.A - Debris in aerator 5.B - Wear and tear on button	3.B - Tighten hoses. If this does not resolve the issue, remove the flexible hose and rethread, checking to make sure the connection is secure. Make sure to use pipe tape.	
		4 From under the counter, use an adjustable wrench and tighten the metal nut to the hollow pipe. Make sure the faucet is perpendicular to the counter.	
		<ul><li>5.A - Remove and clean aerator.</li><li>5.B - Contact Vigo Technical Support for replacement.</li></ul>	

#### PARTS LIST - For any parts needed but not shown, please contact Vigo Technical Support

PART	PART #	FINISH	SUPPLY DATE INDICATOR (INTERNAL USE ONLY)
Pull Out Hose	74024	ST, CH	W
Sprayer	74023	ST, CH	W
Handle Lever	78069A	ST, CH	W
Handle Set Screw	78069B	-	W
Handle Body	78069C	ST, CH	W
Sedal Cartridge	74035	-	W
Flow Restrictor	74027	-	W
Metal Braided Hose	74020	-	W
Sprayer Washer	74008	-	W
Black Washer with Screen	74010	-	W

TOLL FREE: (866) 591 - 7792

# E-Mail: techmail@vigoindustries.com

www.vigoindustries.com







### VIGO INDUSTRIES, LLC ("VIGO") FAUCET LIMITED LIFETIME WARRANTY



## EFFECTIVE APRIL 1, 2013

VIGO offers the following limited warranty on each of its Faucet products (the "Product") and the components thereof. This warranty extends only to the original owner for personal household use. For commercial uses, additional limitations apply.

VIGO warrants the structure of the Product to be free from defects in workmanship and materials under normal use and service for the period commencing from the initial date of purchase by the owner, contractor, or builder, from VIGO or an authorized VIGO dealer, through the lifetime of the original owner or end-user.

VIGO warrants the cartridge component of the Product to be free from defects in workmanship and materials under normal use and service for a period of five (5) years from the initial date of purchase by the owner, contractor, or builder, from VIGO or an authorized VIGO dealer.

VIGO warrants the spray assembly and other mechanical components of the Product to be free from defects in workmanship and materials under normal use and service for a period of one (1) year from the initial date of purchase by the owner, contractor, or builder, from VIGO or an authorized VIGO dealer.

Subject to the Warranty Service provision below, any product reported to the authorized dealer or to VIGO as being defective within the warranty period will be repaired or replaced (with a product of equal value) at the option of VIGO. This warranty extends to the original owner and is not transferable to a subsequent owner.

Neither the distributor, authorized VIGO dealer, nor any other person has been authorized to make any affirmation, representation, or warranty other than those contained in this warranty. Any affirmation, representation, or warranty other than those contained in this warranty shall not be enforceable against VIGO or any other person.

VIGO reserves the right to modify this warranty at any time, it being understood that such modifications will not alter the warranty conditions applicable at the time of sale of the products in question.

### Limitations

This warranty shall not apply to instances of incorrect operating procedures, breakages, or damages caused by fault through improper installation, carelessness, abuse, misuse, misapplication, improper maintenance, or alteration of the Product, as well as chemical or natural corrosion, accident, fire, flood, an act of God, or any other casualty. Avoid abrasive cleaners, steel wools, and harsh chemicals as these will scratch, damage, and / or dull the product and / or finish and void this warranty. The owner of the Product covered by the present warranty is entirely responsible for its proper installation and any applicable plumbing or electrical wiring. VIGO neither installs nor supervises the installation nor hires a contractor for this purpose; consequently, VIGO cannot be held responsible for any default, breakage, or damages caused thereby or resulting thereof, either directly or indirectly.

The owner must provide access to the components of the Product as described in the installation guide so that VIGO can execute the warranty specified herein. If such access is not available, all expenses to provide said access will be the responsibility of the owner.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by VIGO and all applicable rules, regulations, and legislation pertaining to such installations.

This warranty does not apply unless the VIGO Product is installed by fully insured licensed professionals. Vigo strongly recommends that such licensed professionals have experience in the installation of bathroom and kitchen products. [Installation of certain products, including without limitation glass products (i.e., shower doors and glass sinks) by an inexperienced person may result in product failure including, but not limited to, glass breakage which could result in personal injury or death.]

VIGO is not liable for personal injuries or deaths to any persons or for any direct, special, incidental, or consequential damage, loss of time, loss of profits, inconvenience, incidental expenses, labor or material charges, or any other costs resulting from the use of the product or equipment or pertaining to the application of the present warranty, or resulting from the removal or replacement of any product or element or part covered by this warranty.

EXCEPT AS OTHERWISE PROVIDED ABOVE, VIGO MAKES NO WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE OR COMPLIANCE WITH ANY CODE.

In any case, VIGO cannot be held liable for any amount over and above the purchase price paid for the Product by the owner/end-user, contractor, or builder.

### **Commercial Limitations**

In addition to the above conditions and limitations, the warranty period for products installed for commercial applications or used in commercial ventures is one (1) year from the initial date of purchase by the owner, contractor, or builder from an authorized dealer. VIGO is not responsible for loss of use or profit under any circumstances. If the product is used as a display, the warranty period begins from the date of purchase. This warranty gives the owner specific legal rights. The owner may also have other rights which can vary from one state or province to another.

## Warranty Service

In order to obtain service provided under this warranty during regular business hours, contact the dealer or distributor who sold the unit, or contact VIGO directly. VIGO will provide the warranty service described above when the following conditions have been met: the failure is of the nature or type covered by the warranty; the user has informed an authorized VIGO Agent or VIGO's warranty service department representative of the nature of the problem during the warranty period; conclusive evidence (e.g., proof of purchase or installation) is provided to the foregoing by the user proving that the failure occurred or was discovered within the warranty period; an authorized independent service person or company representative has been permitted to inspect the product during regular business hours within a reasonable time after the problem was reported by the user. Vigo's warranty obligation shall be discharged upon tender of replacement or repair. The customer's refusal to accept the tender terminates VIGO's warranty obligations.

Certification may be ended by VIGO or certification agencies without notice.