

## **GasWatch Frequently Asked Questions:**

*My GasWatch™ propane level indicator or propane gauge is leaking or making a hissing sound, what do I do?*

Do a soap bubble test to see if there is a leak and where it is. If there is a leak in the GasWatch™ propane level indicator or propane gauge do not use it. Either return it for a replacement or call us and we will replace the product. If the leak is around the connection between the tank and the GasWatch™ propane level indicator or propane gauge then try it on another tank to see if the leak is the tank or GasWatch™. If the leak is around the connection between GasWatch™ your propane level indicator, or propane gauge and the regulator then try it on another grill to see if it works. If it is still not working then we would be happy to replace it for you or refund it whichever you prefer.

*I've hooked up my GasWatch™ propane level indicator or propane gauge correctly and performed the leak test, but there is still no gas flow. What should I do?*

Make sure when using your Gaswatch™ hook it up to both the regulator and tank, turn on the tank and let it register the amount. Then wait about 1 minute before you turn on the grill to allow the lines to pressurize. \*Note: Please ensure that you connect your GasWatch™ propane level indicator or propane gauge to both the regulator and the propane tank before you turn on your tank.

*My GasWatch™ propane level indicator or propane gauge will not allow gas to flow from the tank at all. What should I do?*

If you have a brass fitting then GasWatch™ propane level indicator or propane gauge will not work properly. It may or may not connect. Try to tighten the connection first. If that does not work, try to loosen the connection a little bit. If the connection is not being made then gas will not flow. It may only work if you have the black nut, which is called a QCC Type I connection. If it is still not working then return it for a refund.

*I have tightened my GasWatch™ propane level indicator or propane gauge, but it moves back and forth. Is this normal?*

Yes, once the Gaswatch™ propane level indicator or propane gauge is attached to the tank and regulator, it will move up and down for better viewing.

*I have tried tightening the connection and re-installing the gauge, but not enough gas is flowing through. What should I do?*

You might need to "reset" the regulator. A safety device was added to all LP regulators that restricts gas flow in the event of a gas leak or overflow. To "reset" the regulator, open the grill lid, turn off all knobs on the control panel and turn off the valve on the LP tank. Disconnect the regulator from the LP tank. Wait 1 minute. Then reconnect the regulator to the LP tank and turn the valve on the LP tank all the way open. Conduct a leak test to make sure there is no leak within the regulator! If there is no leak, reconnect your gas gauge and check to see if the gas is flowing. If this still doesn't work, then we would be happy to replace the gauge for you.

\*Note: GasWatch™ propane level indicator or propane gauge are made for the 20lb tanks but

can be used on the 30lb and 40lb tanks as long as they have the same connection. It will work on tanks used for output of up to 65,000 BTU.

*What size of propane tanks is the GasWatch gauge is compatible with?*

The gauge will work with tanks from 5lbs to 40lbs as long as the fittings are the same. They will not work with a 100lb tank.

*Does the temperature affect the reading on the gauge?*

In extremely cold weather conditions (below freezing), the propane in the cylinder may not vaporize as quickly as required, thus the gauge will read in or about the yellow zone.

#### HANDY HINTS:

Lean the TVL-212 at a slight angle to avoid rainwater from entering the device. If condensation forms under the gauge dial, disconnect TVL -212 and place indoors until the condensation dries up. Then reconnect TVL-212 back on the system.

Before refilling or exchanging your cylinder, remove the GasWatch for reuse with your new or refilled cylinder.