

Armstrong Limited Warranty: Contractor Series System – Thirty (30) - Year Limited Warranty

Items:

404 Pebble Fiberglass	240 SuperTuff	241 SuperTuff Tegular
269 Sand Pebble	271 Sahara	272 Sahara
421 Shasta	741 Fine Fissured	915 Textured Fire Guard
916 Random Textured Fire Guard	925 Textured Tegular	932 Fine Fissured Tegular
934 Random Textured Tegular	935 Random Textured	936 Bravada II Tegular
943 Textured	954 Classic Fine Textured Tegular	928 Fine Fissured
9767 Scored Tegular	922 Fine Fissured	931/933 Random Textured
942 Textured	Prelude Main Beam 7300XRWH (White)	Prelude 4' Cross Tee XL7348RWH (White)
Prelude 2' Cross Tee XL7328RWH (White)	Prelude Wall Molding 7800RWH (White)	Prelude Main Beam 7301BL (Black)
Prelude 4' Cross Tee XL7342BL (Black)	Prelude 2' Cross Tee XL7328BL (Black)	Prelude Wall Molding 7800BL (Black)
Prelude FireGuard Main Beam 8300XRWH (White)	Prelude FireGuard 4' Cross Tee XL8340RWH (White)	Prelude FireGuard 2' Cross Tee XL8323RWH (White)
Prelude FireGuard Wall Molding 7800RWH (White)	Prelude FireGuard Main Beam 8300BL (Black)	Prelude FireGuard 4' Cross Tee XL8340BL (Black)
Prelude FireGuard 2' Cross Tee XL8323BL (Black)	Prelude FireGuard Wall Molding 7800BL (Black)	

(Applies only to products listed here above)

Armstrong Contractor Series ceiling products listed above and suspension systems products listed above have a 30 year limited systems warranty when installed together and used under normal conditions.

Ceiling panels and suspension systems are warranted to be free from defects in materials or factory workmanship for 30 years from the date of installation, except obvious defect in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of installation.

Note: Armstrong ceilings are designed to be installed in interior areas with relative humidity not to exceed 70% and temperatures between 60°F (15°C) and 85°F (30°C) except those ceilings with HumiGuard® Plus protection. Armstrong Humiguard Plus ceilings are designed to be installed in interior areas with relative humidity not to exceed 90%.

Note: Prelude Suspension Systems are warranted to be free from the occurrence of 50% red rust as defined by ASTM D610 test procedures thirty (30) years from the date of installation.

Warranty Limitations

- This warranty does not cover problems caused by improper installation methods. It covers only installations done in accordance with installation instructions contained within each carton of ceiling.
- This warranty does not cover damage caused by improper maintenance or by use contrary to our recommendations, such as use outdoors or on surfaces other than ceilings.
- This warranty does not cover damage caused by exposure to humidity and temperatures conditions in excess of those described above. This product must not be subject to abnormal conditions, including the presence of water or moisture coming into direct contact with the product, such as could result from building leaks or condensation.
- If subject to abnormal conditions referred to above, the product should be removed immediately and replaced once the conditions of installation are normal.
- The warranty does not cover normal wear and tear or shade changes due to exposure to smoke, fumes, leaks or abuse.

- The warranty applies only to material purchased by you in unopened cartons for your own use and not for resale. It does not apply to materials graded second or odd lot.
- This warranty is not transferable and applies to the original purchaser only.
- Note: Armstrong cannot guarantee that the published surface burning characteristics, fire resistance ratings, acoustical performance, dimensional stability/sag, or light reflectance will remain the same after repainted. Field painting will void the warranty.

Difference from Samples

This warranty does not cover differences between samples or product photographs and actual product purchased.

Implied Warranties

There are no implied warranties, representations or conditions, except those required by stature, and they shall not extend beyond the term of the warranty applicable to your purchase.

Consequential or Incidental Damages

We exclude and will not pay any consequential or incidental damage, loss or expense other than to the ceiling system itself.

Legal Rights

This warranty gives you specific legal rights, and you may have other rights which vary by jurisdiction.

How to Make a Claim

If you believe there is a defect in your ceiling or installation material and want to make a claim under this warranty, please notify, in writing, the retailer who sold you the material. If unable to contact your retailer, or if you notified your retailer of a defect and have not received satisfaction, please write to us:

Armstrong World Industries, Inc.
Customer Focus Center
PO Box 3001
Lancaster, PA 17603