

Dyson customer care

Limited 2 year household warranty

Terms and Conditions of the Dyson 2 year limited warranty

If you have a question about your Dyson vacuum cleaner, call the Dyson Helpline at **1-866-693-9766** with your serial number and details of where/when you bought the cleaner. The serial number can be found on the base of your machine between the wheels.

Most questions can be solved over the phone by one of our Helpline staff.

If your cleaner needs service, call the Dyson Helpline we will discuss with you the options available for service. If your machine is under warranty, your machine will be repaired at no cost. To reach the Dyson Helpline call at **1-866-693-9766**, or visit Dyson online at www.dyson.com

Thank you for choosing to buy a Dyson.

To help us ensure you receive prompt and efficient service, please register your purchase with us.

There are two ways to do this:

- You can register by completing and returning the enclosed form to us by post.
- Alternatively you can register on line at www.dyson.com

This will confirm your ownership of your Dyson in the event of an insurance loss, and enable us to contact you if necessary. If you have any questions about your Dyson, please call our customer helpline on 1-866-693-9766, 7 days a week, or log on to our website at www.dyson.com





What is covered

Your Dyson vacuum cleaner is warranted against original defects in material and workmanship for a period of two years from the date of purchase, when used for private household purposes in accordance with the Dyson Owner's Manual. This warranty provides, at no extra cost to you, all labor and parts to place your vacuum cleaner in proper operating condition during the warranty period. This warranty is subject to the following terms:

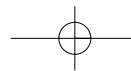
What is not covered

Dyson, Inc. shall not be liable for costs incurred as a result of:

- Use of parts not assembled in accordance with the Owner's Manual.
- Careless operation or handling, misuse and/or lack of maintenance or use not in accordance with the Owner's Manual.
- External sources such as weather.
- Repairs or alterations carried out by unauthorized parties or agents.
- Use of the vacuum cleaner other than for normal domestic household purposes within the United States, e.g. for commercial or rental purposes.
- Normal wear and tear, including normal wearing parts such as belt, filter, brush bar, hose assembly and power cord (or where external damage or abuse is diagnosed).
- Use of parts and accessories other than those produced or recommended by Dyson, Inc.

			
SERIAL NO.		230-240V 50Hz 1200 W	
			
FOR PATENT INFORMATION SEE OPERATING MANUAL			
DYSON LIMITED MALMESBURY SN16 0RP ENGLAND UK			

Note your serial number for future reference:



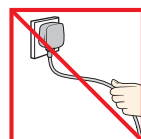
Terms and Conditions (continued)

Warranty Service

- Please fill out and return the Product Registration Form, or register on line at www.dyson.com.
- Before service can take place, the terms of the warranty require that you contact the Dyson Helpline with your model name/number, serial number, date and place of purchase. Please keep your purchase receipt in a safe place to ensure you have this information. The serial number is found on the vacuum cleaner's rating plate, which is on the base of the machine between the wheels.
- All work will be carried out by Dyson, Inc. or its authorized agents.
- Any replaced defective parts will become the property of Dyson, Inc.
- The fitting of replacement parts will not extend the period of this warranty.
- If your machine is not functioning properly, please call the Dyson Helpline on 1-866-693-9766. Most issues can be rectified over the telephone by our trained customer care staff. If this is not possible Dyson, Inc. will arrange for your vacuum cleaner to be repaired and returned in full working order at no extra cost to yourself.

Warranty Limitations and Exclusions

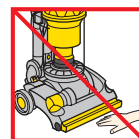
- Any implied warranties relating to your vacuum cleaner, including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty. This limitation is not allowed by some states and so this limitation may not apply to you.
- Your remedy for breach of this warranty is limited to the warranty service described above. Dyson, Inc. will not be liable for any consequential damages or incidental damages you may incur in connection with your purchase and use of your vacuum cleaner. This limitation is not allowed by some states and so this limitation may not apply to you.
- This warranty gives you specific legal rights. You may also have other rights which vary by state.



Do not pull on the cord.



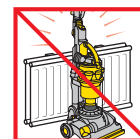
Do not place on stairs above you.



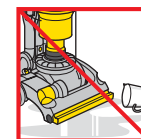
Do not put your hands near the brushbar when in use.



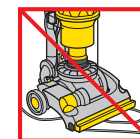
Do not use near open flame.



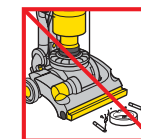
Do not leave cleaner near heat sources.



Do not pick up water or liquids.



Do not run over the cord.



Do not pick up burning objects.

This product is protected by the following intellectual property rights:

Patent/Patent Application numbers:

US10/468,870; JP2002-567124; EP1361812; GB2393383; W02004/028330; W02004/028329; AU744408; EP1119282; JP2000-575411; US6,519,807; AU2002231965; EP1361813; JP2002-567126; US10/468,653; AU744362; EP1121043; JP2000-575409; US6,572,078; AU757043; EP1052923; JP2000-523902; US6,691,849; GB0326102.1; AU2002-226556; EP1370172; JP2002-567120; US-2004-0074213; AU2002-225207; EP1361814; JP2002-567129; AU2001-240894; EP1268076; GB2360719; JP2003-528704; US10/239,426; AU2002-225232; EP1361815; GB2372435; JP2002-567134; US-2004-00068827; GB2372436; AU637 272; EP0636338; JP1 948 863; US5,078,761 REGISTERED DESIGNS AND DESIGN APPLICATIONS AU154578; EP000090865; GB3012888; JP2003-34801; US29/193,623; GB3015739

Please note: Small details may vary from those shown.

