



## Veranda TD Decking and Veranda Composite Railing

### 15-Year Residential Limited Warranty

Fiberon warrants the following products from the date of the original purchase from an authorized Veranda product (Product) dealer shall remain free from material manufacturing defects, and under normal and proper service conditions will not check, splinter, delaminate, rot or suffer structural damage from fungal decay when used in conjunction with an above ground application, under normal use and is installed and maintained according to manufacturer’s guidelines.

Decking: Veranda TD Decking  
Railing: Veranda Composite Railing

The term of warranty shall be fifteen (15) years from original purchase date for a residential purchaser

#### Remedy

Purchaser’s sole remedy for any claim whatsoever arising out of the purchase, use, storage or possession of Veranda products (whether such claim arises is contract, warranty, tort, strict liability or otherwise), including without limitation any claim that Veranda products failed to perform as warranted above, shall be replaced with new Veranda product in an amount equal to the volume of defective material as listed on the Prorated Warranty Schedule. Replacement material will be provided that is as close as possible in color, design and quality to the original installation, but we do not guarantee an exact match as colors and designs will change. Additionally, claimant agrees to the use of surface fasteners as adequate for reinstallation of the furnished board, irrespective of existing method. Warrantor may elect to refund the percentage of the original purchase price listed on the Prorated Warranty Schedule in lieu of replacing the product or if Fiberon deems the repair is not commercially practicable or cannot be made in a timely manner.

PRORATED WARRANTY SCHEDULE	
15-Yr Residential Limited Warranty	
Recovery	Year of Claim
100 %	0 - 5 years
80 %	6 years
60 %	7 years
40 %	8 years
20 %	9 years
10 %	10 years

This Warranty does not cover costs of installation, removal or reinstallation. The Warrantor’s sole obligation is limited to replacement of the Product, and Warrantor shall have no further liability of obligation except as expressly stated herein. In no event will Fiberon be liable for any incidental, special, indirect or consequential damages resulting from any defect in the Product supplied, including but not limited to, damage to property. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Any owner seeking remedy under this warranty must notify Fiberon in writing within 30 days after discovering a possible nonconformity of the Product, and before beginning any permanent repair. This written notice should describe the possible nonconformity and include the date the Product was installed. Immediately upon discovering any possible nonconforming Product, the owner must make temporary repairs at the owner’s expense to protect all property that could be affected. The owner must allow Fiberon to enter the property into which the Product is installed to inspect the possibility of nonconforming Product. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

## **Limitations and Disclaimers**

Warrantor shall not be liable for installation, removal or reinstallation costs or for any indirect, punitive, exemplary or consequential damages of any kind. Fiberon does not warrant against and is not responsible for, and no implied warranty shall be deemed to cover, any condition attributable to: (1) improper installation of Veranda products and/ or failure to abide by Veranda's installation guidelines, including but not limited to improper gapping; (2) use of Veranda products beyond normal use or in an application not recommended by Veranda's guidelines and local building codes; (3) movement, distortion, collapse or settling of the ground or the supporting structure on which Veranda products are installed; (4) Defects to or failure arising from decking structure resulting from water caused by improper installation, workmanship, maintenance or repair; (5) any act of God (such as flooding, hurricane, earthquake, lightning, etc.); (6) discoloration caused by aggressive atmospheric pollutants including but not limited to metallic oxides or particles and airborne mold or mildew; (7) staining from foreign substances such as dirt, grease, oil, harsh chemicals found in cleaners or normal weathering (defined as natural efflorescence, exposure to sunlight, weather and atmospheric conditions which will cause any colored surface to gradually fade, flake, chalk, or accumulate dirt or stains); (8) damage resulting from fire or exposure to excessive heat sources such as cooking devices or retro-reflective surfaces; (9) the application of improper paints, stains, surface treatments or other chemical substances including but not limited to non-recommended cleaners or pesticides; (10) climate change or any other cause beyond the control of Fiberon; (11) variations or changes in color of Veranda products; (12) improper handling, storage, abuse or neglect of Veranda products by Purchaser or third parties; (13) ordinary wear and tear; (14) impact from foreign objects; or (15) any fasteners not supplied or approved by Fiberon.

The purchaser is solely responsible for determining whether Veranda product meets the requirements of any applicable safety code or similar regulation.

No Veranda dealer, installer, reseller, agent or employee is authorized to make any modification, extension or addition to this Warranty. No person or entity is authorized by Warrantor to make any statement or representation, as to the quality or performance of Veranda product, other than as contained in this Limited Warranty and it may not be altered except in a written instrument signed by Warrantor and buyer. Some states do not allow limitation on how long any implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This Warranty gives you specific legal rights and you may also have other rights that vary from state to state.

## **Warranty Claim Procedure**

To obtain replacement, the original owner must send a copy of this Warranty certificate, copy of original proof of purchase and photos of the issue to the address below. Such proof of purchase must be from an authorized Veranda product dealer and must show (1) the date of the purchase and (2) that sufficient Veranda product has been purchased to cover the number of lineal feet claimed to be damaged. Fiberon must make a determination on the claim before any permanent repairs or removal of materials may be undertaken.

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