

# User Manual

## Toaster Oven

MODEL: WTO2010S

1. READ these instructions carefully before installing and operating the toaster oven. Keep them for further reference.
2. Record in the space below the "SERIAL NO." found on the nameplate on your toaster oven and retain this information for future reference.

SERIAL NO.:

Please save sales receipt for warranty.



**Westinghouse**

INNOVATION YOU CAN BE SURE OF

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# PRODUCT REGISTRATION

Thank you for purchasing our Westinghouse product. This easy-to-use manual will guide you in getting the best use of your toaster oven.

Remember to record the model and date code. They are on a label on the bottom of the toaster oven.

\_\_\_\_\_  
Model number

\_\_\_\_\_  
Serial number

\_\_\_\_\_  
Date of purchase

Staple your receipt to your manual. You will need it to obtain warranty service.

# SAFETY INFORMATION

## DANGER

**DANGER** - Immediate hazards which **WILL** result in severe personal injury or death

## WARNING

**WARNING** - Hazards or unsafe practices which **COULD** result in severe personal injury or death

## CAUTION

**CAUTION** - Hazards or unsafe practices which **COULD** result in minor personal injury

# IMPORTANT SAFETY INSTRUCTIONS

## WARNING

When using electrical appliances, basic safety precautions should be followed, including the following

1. Read all instructions carefully before using.
2. Do not touch hot surfaces. Use handles or knobs.
3. Close supervision is necessary when any appliance is used by or near children.
4. To protect against electric shock, do not immerse cord, plug or any parts of the oven in water or other liquids.
5. Do not let cord hang over edge of table or counter, or touch hot surfaces.
6. Do not operate appliance with damaged cord or plug, or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service center for examination, repair or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause hazard or injury.
8. Do not place on or near a hot gas or electric burner, or in a heated oven or in a microwave oven.
9. When operating the oven keep at least four inches (10 cm) of space on all sides of the oven to allow for adequate air circulation.
10. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning.
11. To disconnect, turn the Toast/Time Control to OFF, then remove the plug. Always hold the plug, but never pull the cord.
12. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
13. Do not cover Tray or any part of the oven with metal foil. This may cause overheating of the oven.
14. Use extreme caution when removing Crumb Tray or disposing of hot grease or other hot liquids.
15. Do not clean with metal scouring pads. Pieces can break off the pad and touch electrical parts, creating a risk of electric shock.

## SAFETY INFORMATION

16. Oversized foods or metal utensils must not be inserted in a toaster oven as they may cause electric shock or fire.
17. A fire may occur if the oven is covered or is touching flammable material, including curtains, draperies or walls, when in operation. Do not store any item on the oven during operation.
18. Extreme caution should be exercised when using containers constructed of other than metal or glass.
19. Do not place any of the following materials in the oven: cardboard, plastic, paper, or anything similar.
20. **When not in use always unplug the unit.** Do not store any materials, other than manufacturers recommended accessories, in this oven when not in use.
21. Always wear protective, insulated oven mitts when inserting or removing items from the hot oven.
22. This appliance has a tempered, safety glass door. The glass is stronger than ordinary glass and more resistant to breakage. Tempered glass can break, but the pieces will not have sharp edges. Avoid scratching door surface or nicking edges.
23. Do not place eyes or face in close proximity with tempered safety glass door in event that the safety glass breaks.
24. Do not use outdoors.
25. Do not use appliance for other than intended use.
26. Do not leave this appliance unattended while in use.
27. Do not rest cooking utensils or cookware on glass door.
28. Do not attempt to dislodge food when the toaster oven is plugged into an electrical outlet.

**SAVE THESE INSTRUCTIONS  
HOUSEHOLD USE ONLY**

## SAFETY INFORMATION

### ELECTRICAL REQUIREMENTS

This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

### POWER SUPPLY CORD

1. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
2. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman to install an outlet near the appliance.
3. If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.
  - a) Use an extension cord rated no less than 10-amperes.
  - b) The marked electrical rating of the cord set or extension cord must equal to or be greater than the electrical rating of the appliance. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

**NOTE:** Neither Westinghouse nor the dealer can accept any liability for damage to the product or personal injury resulting from failure to observe the electrical connection procedures.

## SET UP & USE

### INSTALLATION GUIDE

1. Carefully unpack the toaster oven.
2. Remove all labels and tags from the products.
3. To remove any dust that may accumulated during packaging, wash the rack, drip/baking pan and crumb tray in warm, soapy water with a clean, soft cloth or sponge or in the dish washer.
4. Ensure each piece is thoroughly dried before use. Wipe the exterior of the toaster oven with a clean, damp cloth. Allow to dry thoroughly. Do not use harsh detergents or abrasive cleansers on any part of the toaster oven.

**NOTE:** Do not immerse the toaster oven, cord or plug housing in water or any other liquid.

## SET UP & USE

### PARTS & FEATURES

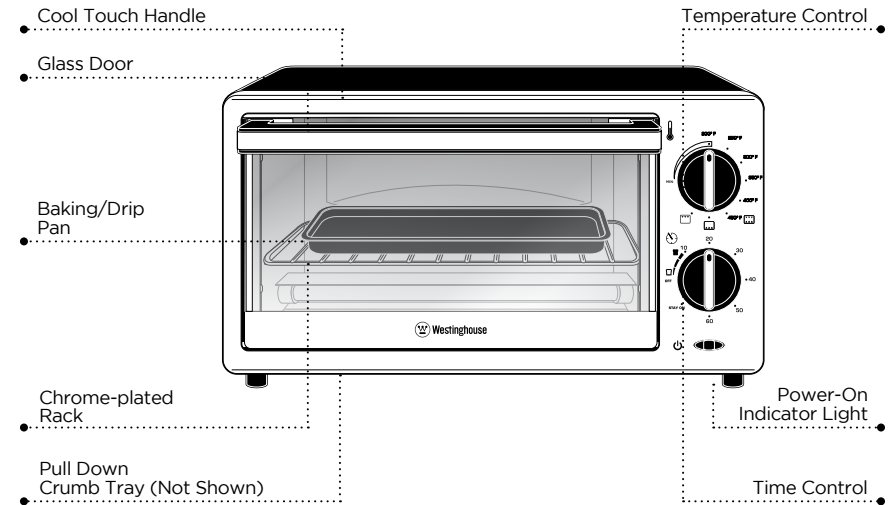
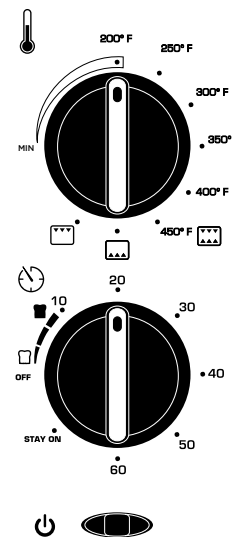





Diagram for instructional purposes only.

### CONTROL PANEL



- **Temperature Control:** Use to set the desired temperature from 200°F (Keep Warm) to 450°F (Toast  as well as Bake  and Broil  functions).
- **Time Control:** When you turn this knob to the left (counterclockwise) to the STAY ON position, the toaster will remain ON until it is manually shut off. You will know it is OFF when you hear the bell. Turn the knob to the right (clockwise) to set the required time for toasting, broiling, or baking. When the time has elapsed, a bell will sound and the toaster oven will shut off automatically.

The toaster oven has a fully automatic 60-minute timer. For accurate toasting times under 10 minutes, turn the timer to at least 10 minutes and then back to the desired toast shade setting.

## SET UP & USE

### OPERATION INSTRUCTIONS


#### USING YOUR TOASTER OVEN

Place the toaster oven on a flat, dry, level surface, such as a countertop or table. Be sure the sides, back and top of the toaster oven are at least four inches (10 cm) away from any walls, cabinets, or objects on the counter or table. Plug the cord into a 120V 60 Hz AC-only outlet. This appliance requires 1200 watts and should be the only appliance operating on the circuit. The toaster oven is now ready to use.

We recommend a trial run at a high temperature to familiarize yourself with your toaster oven and to eliminate any protective substance or oil that may have been used for packing and shipping. Set the temperature control to 450°F, and the time control to 15 minutes. A small amount of smoke and odour may be detected. This is normal on first use.

#### TOASTING

When this function is used, both the top and bottom elements will heat continuously.

1. For best results, do not use drip/baking pan when toasting. Put the bread to be toasted directly on the rack in the centre of the toaster oven. Close the door. You can toast up to four slices of bread in your toaster oven. When toasting only one or two slices of bread, make sure the slices are centered inside the toaster oven.
2. Turn the temperature control clockwise to the toast  setting.
3. Turn the timer clockwise to your desired toasting shade, from LIGHT to DARK. For your first toasting, we recommend positioning the timer knob in the middle of the toasting shades. Adjust the shade to your preference in subsequent toasting.



4. When the toast is done, the bell will ring and the toaster oven will automatically shut off.

**NOTE:** · It is normal for condensation to form on the door when toasting moist or fresh breads.

## SET UP & USE

### BAKING AND HEATING

When this function is used, the bottom element will cycle on and off to maintain the desired oven temperature.

1. When baking or heating, we recommend preheating the oven for 10 minutes before placing your food into the oven. Turn the temperature knob to the desired temperature. Turn the timer clockwise to the 10 minute mark. When the 10 minutes has elapsed, the timer bell will ring and the toaster oven will automatically shut off.
2. Place the food to be baked/heated into the centre of the toaster oven. Close door.
3. Ensuring that the temperature control is set to your desired temperature, turn the timer knob to the required cooking time as per package or recipe instructions.
4. When the set time has elapsed, the timer bell will ring and the toaster oven will automatically shut off.
5. When baking or heating for more than 60 minutes, turn the time control knob to the STAY ON position. When the food is done, turn the time control knob to the OFF position.

### DEFROSTING

To defrost frozen foods, follow instructions 2 - 4 in the “BAKING & HEATING” section; however, we recommend setting the temperature control to the lowest setting of 200°F when defrosting. For food safety reasons, always be cautious when defrosting foods in your toaster oven.


- Thaw pieces or portions only if they are small enough to thaw in an hour or less on the counter. Do not let your food come to room temperature.
- Thawed food held too long or brought to a warm temperature can cause bacteria to form.
- Large amounts of food should be defrosted in a refrigerator.
- Ensure foods are fully defrosted before cooking unless specified to cook from frozen.

**NOTE:** · This oven is not recommended for defrosting meats, dairy products, fish and seafood.

## SET UP & USE

### BROILING/TOP BROWNING


Only the top element will heat when this function is used.

1. Place the food to be broiled in the drip/baking pan and place the drip/baking pan on the rack and close the door. You may want to leave the glass door open slightly when broiling.
2. Turn the temperature control to broil .
3. Turn the time control knob clockwise to the desired cooking time.
4. When broiling food that needs to be cooked on both sides, set the timer for the time necessary to cook one side. When the set cooking time elapses and the bell rings, the toaster oven will automatically shut off. Open the door. Using an oven mitt or potholder, pull the rack and drip/baking pan about halfway out of the toaster oven. Turn the food over, slide the rack and drip/baking pan back into the toaster oven and close the door. Turn the time control to the desired time.
5. When the time elapses, the bell will ring and the toaster oven will automatically shut off.

**NOTE:** · DO NOT leave the toaster oven unattended during broiling or top browning.  
· NEVER broil without the drip/baking pan in place as fat drippings could cause smoke or flames.

### TOASTING BAGELS

Only the bottom element will heat when this function is used.

1. For best results, do not use drip/baking pan when toasting. Put the bagel to be toasted directly on the rack in the centre of the toaster oven, cut sides facing down. Close the door.
2. Turn the temperature control clockwise to the bake  setting.
3. Turn the timer clockwise to your desired toasting shade, from LIGHT to DARK. For your first toasting, we recommend positioning the timer knob in the middle of the toasting shades. Adjust the shade to your preference in subsequent toasting.



4. When the bagel is done, the bell will ring and the toaster oven will automatically shut off.

### TOASTER OVEN TIPS

- When setting timer for 10 minutes or less, turn the timer knob beyond the 10 minute mark. Then, turn back to the desired time.
- Experience will teach you how much time to use for toasting various kinds of bread. Frozen, dark, or whole grain breads require a longer toasting time, while fresh, soft, or white breads require a shorter toasting time.
- When cooking small pieces of food or foods that will melt, use the drip/baking pan. This will prevent food from falling onto the heating element.
- For best results, food and/or containers must fit in the toaster oven without touching the heating elements or the inside walls of the toaster oven. The door must close completely.

## SET UP & USE

### BAKEWARE FOR TOASTER OVEN USE

- The drip/baking pan included with your toaster oven is suitable for items such as rolls, biscuits, nachos and pork chops.
- A variety of standard baking dishes, such as broil pans, 10-inch round or square cake pans, 6-cup muffin pans, and 1- and 2-quart (1L and 2L) round, square and rectangular casserole dishes may be used.
- Choose bakeware made of metal, ovenproof glass or ceramic.
- Make sure when using deep, ovenproof glass or ceramic containers to allow at least 1-inch (2.5 cm) airspace between the top of the container and the upper heating elements.
- Never use glass lids on glass or metal bakeware. If a lid is necessary, cover tightly with aluminum foil.
- Many convenience foods are packaged in nonmetallic containers suitable for use in microwave ovens as well as regular ovens. Check package directions to determine if the container is suitable for use in a toaster oven.

## CLEANING AND CARE

### CLEANING YOUR TOASTER OVEN

Make sure toaster oven is unplugged before cleaning. Allow the toaster oven and accessories to cool completely before cleaning. Do not use harsh detergents, abrasive cleansers or metal scouring pads on any part of the toaster oven or accessories, as they could scratch the surface.

Wipe the outside of the toaster oven with a clean, damp cloth and dry thoroughly. A nonabrasive liquid cleaner may be used for stubborn stains. Rinse and dry thoroughly.

Wash the rack and drip/baking pan in warm, soapy water or in the dishwasher. Rinse and dry thoroughly. To clean the crumb tray, slide it out of the toaster oven and brush off crumbs. Wash with warm, soapy water and dry thoroughly. To remove baked-on stains, scrub with a paste made from baking soda and water. Rinse and dry thoroughly.

Wipe the glass door and the inside walls of the toaster oven with a soft cloth or sponge dampened with warm water. Blot dry with a paper towel or a soft, dry cloth.

**NOTE:** Never immerse the toaster oven, cord or plug in water or any other liquid.

It is important to periodically clean the crumb tray to remove excess crumbs and drippings. Simply pull down the crumb tray and brush off crumbs. Wipe with a warm, damp cloth and dry thoroughly.

### WARNING

- Use the glass window to check on your food. The less you open the door, the more energy efficient your toaster oven will be.
- Be sure all foods and/or containers fit in the toaster oven without touching heating elements or keeping door from closing.
- Remove all plastic and/or paper wrappers from foods before cooking.
- Use only loosely covered containers; airtight containers may cause food to boil over or explode.
- Follow package directions when preparing frozen or packaged foods.
- Metal surfaces will become hot during cooking. Use the handles of your toaster oven.
- Do not place items on top of or near your toaster oven while in use.
- Replace cardboard, glass, or plastic lids with aluminum foil for use in the toaster oven.

## TROUBLESHOOTING & WARRANTY

### BEFORE YOU CALL FOR SERVICE

IF THE TOASTER OVEN FAILS TO OPERATE:

- A) Check to make sure that the toaster oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
- B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE TOASTER OVEN YOURSELF.

### CUSTOMER SERVICE

## IMPORTANT

### DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the W Appliance Co. Customer Satisfaction Center at 1-855-855-0294.

**DATED PROOF OF PURCHASE, MODEL # AND DATE CODE REQUIRED FOR WARRANTY SERVICE**

### TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the toaster oven still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Appliance does not turn on	Appliance is not plugged in	Check that appliance is plugged into a working outlet

# TROUBLESHOOTING & WARRANTY

# MEMO

## LIMITED WARRANTY

Westinghouse brand is used under license. Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at **1 (855) 855-0294** from the USA or Puerto Rico.

W Appliance Co. warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of **1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)/carry in service.**

W Appliance Co. agrees that it will, at its option, replace the defective product with either a new or remanufactured toaster oven equivalent to your original purchase during the warranty period.

**Exclusions:** This warranty does not apply to the below:

1. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
2. If the product original serial number has been altered or removed or cannot be readily determined.
3. If there is damaged due to power line surge, user damage to the AC power cord or connection to improper voltage source.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On products that have been purchased as refurbished, like new, second-hand, in a "As-Is" or "Final Sale" terms.
8. To products used in a commercial or rental setting.
9. To products used in settings other than ordinary household use or used other than in accordance with the provided instructions.
10. To damages for service calls for improper installations.
11. To glass parts and other accessory items that are included with the unit.
12. Transportation and shipping costs associated with the replacement of the unit.
13. Food loss for loss due to product failure or delay in service, repair or replacement.
14. Service calls to instruct you how to use your toaster oven.
15. Service calls to repair or replace the house fuse, reset the circuit breaker or correct the wiring in the house.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; W Appliance Co. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**Obtaining Service:** To obtain service, product literature, supplies or accessories please call **1 (855) 855-0294** to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

W Appliance Co. does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. W Appliance Co. has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of W Appliance Co.. W Appliance Co. reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at **1-855-855-0294**.

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