Thank you for choosing the PetSafe® brand. You and your pet deserve a companionship that includes memorable moments and a shared understanding together. Our products and training tools promote a lifestyle of protection, teaching, and love—essentials that influence memories for a lifetime. If you have any questions about our products or training your pet, please visit our website at www.petsafe.net or contact our Customer Care Center at 1-800-732-2677.

PRODUCT WARRANTY
To get the most protection out of your one-year warranty, please register your product within 30 days at www.petsafe.net. By registering and keeping your receipt, you will enjoy the product’s full warranty and should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, PetSafe® will never give or sell your valuable information to anyone. Complete warranty information is available online at www.petsafe.net.

The PetSafe® Panel Pet Door Insert™ was professionally installed by a door manufacturer or a professional door technician. Please contact the door manufacturer or technician on any questions concerning installation. For any other questions about your PetSafe® pet door, please contact our Customer Care Center at 1-800-732-2677 or by visiting www.petsafe.net.

To maintain your PetSafe® Panel Pet Door Insert™, please reference the expanded view below and replacement parts available on reverse side:

### Expanded View

<table>
<thead>
<tr>
<th>Part</th>
<th>Diagram</th>
</tr>
</thead>
<tbody>
<tr>
<td>(2) Adjustable Hinge Plate Assembly</td>
<td><img src="image1" alt="Diagram" /></td>
</tr>
<tr>
<td>Dual-Flap Mount with T-Grooves</td>
<td><img src="image2" alt="Diagram" /></td>
</tr>
<tr>
<td>Interior Cover Plate</td>
<td><img src="image3" alt="Diagram" /></td>
</tr>
<tr>
<td>Exterior Cover Plate</td>
<td><img src="image4" alt="Diagram" /></td>
</tr>
<tr>
<td>T-Grooves</td>
<td><img src="image5" alt="Diagram" /></td>
</tr>
<tr>
<td>Bottom Mount with T-Grooves</td>
<td><img src="image6" alt="Diagram" /></td>
</tr>
<tr>
<td>Bottom Magnets</td>
<td><img src="image7" alt="Diagram" /></td>
</tr>
<tr>
<td>Flexible Flap</td>
<td><img src="image8" alt="Diagram" /></td>
</tr>
<tr>
<td>Interior Panel Insert</td>
<td><img src="image9" alt="Diagram" /></td>
</tr>
<tr>
<td>Exterior Panel Insert</td>
<td><img src="image10" alt="Diagram" /></td>
</tr>
<tr>
<td>Finishing Plugs</td>
<td><img src="image11" alt="Diagram" /></td>
</tr>
<tr>
<td>T-Guides</td>
<td><img src="image12" alt="Diagram" /></td>
</tr>
</tbody>
</table>

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

These symbols indicate that you should refer to the Homeowner’s Informational Guide for important information.

**WARNING**
When children are present in the home, it is important to consider the pet door during child proofing activities, the pet door may be misused by a child resulting in the child accessing potential hazards that may be on the other side of the pet door. Purchasers/Homeowners with swimming pools should ensure that the pet door is monitored at all times and that the pool has adequate barriers to entry. If a new hazard is created inside or outside of your home, which may be accessed through the pet door, Radio Systems® Corporation recommends that you properly guard access to the hazard or remove the pet door. The closing panel or lock, if applicable, is provided for aesthetic and energy efficiency purposes and is not intended as a security device. Radio Systems® Corporation will not be liable for unintended use and the purchaser of this product accepts full responsibility for oversight of the opening it creates.

**CAUTION**
The user, prior to installation, must become familiar with all building codes that may affect the installation of the pet door and determine, along with a licensed contractor, its suitability in a given installation. This pet door is not a fire door. It is important for the owner and contractor to consider any risks that may be present inside or outside of the pet door, and any risks that may be created by subsequent changes to your property and how they may relate to the existence and use, including misuse of the pet door.

**NOTICE**
Prior to paint application, it is important to test paint on a small, discreet area of the pet door. It is the homeowner’s and door manufacturer’s/technician’s responsibility to select a premium-quality, exterior paint for ABS plastic and to follow all instructions from the paint manufacturer. It is recommended to use one manufacturer’s products to ensure compatibility. Radio Systems® Corporation cannot evaluate all available paints or application requirements. Please consult a paint professional or a local paint department/store for coatings best suited to the project.

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Painting Guidelines: PLEASE READ ENTIRE GUIDELINES BEFORE BEGINNING. Your PetSafe® Panel Pet Door Insert™ is constructed of ABS plastic. If painting we recommend using only premium-quality, exterior paint for ABS plastic. Only certain parts of the PetSafe® Panel Pet Door Insert™ are paintable.

Paintable parts include:
- Interior Panel Insert
- Exterior Panel Insert (EXCLUDING T-Guides)
- Dual-Flap Mount (EXCLUDING T-Grooves)
- Bottom Mount (EXCLUDING T-Grooves),
- Interior Cover Plate
- Exterior Cover Plate
- Finishing Plugs.

DO NOT PAINT the Closing Panel, T-Guides on the Exterior Panel Insert, T-Grooves on the Dual-Flap Mount and Bottom Mount, Adjustable Hinge Plate Assemblies and Flexible Flaps.

1. The PetSafe® Panel Pet Door Insert™ comes pre-assembled from the pet door manufacturer or pre-installed from the door manufacturer/technician. Prior to painting remove the Closing Panel, Flexible Flaps with Adjustable Hinge Plate Assemblies (see Flap Replacement Instructions) and Bottom Magnets from the Bottom Mount. Once you have removed the Flexible Flaps with Adjustable Hinge Plate Assemblies and Bottom Magnets, replace the Bottom Mount, Dual-Flap Mount and Cover Plates prior to painting. This will protect the T-Grooves and T-Guides from paint and make reassembly easier.

2. The frame should be free of any dust and debris. Clean with mild detergent and warm water. Allow to dry completely and acclimate to room temperature before applying paint.

3. Once paint is completely dry, replace Flexible Flaps, Dual-Flap Mount, Exterior and Interior Cover Plates. Also replace the Finishing Plugs if removed prior to painting.

Flap Replacement/Horizontal Flap Adjustment: The PetSafe® Panel Pet Door Insert™ uses two PetSafe® large flaps. To replace a flap, simply hold flap up and unscrew the five screws on the back side of the Hinge Plate. Replace with a new flap and reinstall the existing five screws to secure flap back into place. To horizontally adjust a flap, hold flap up and loosen the five screws on the backside of the Hinge Plate. Adjust flap left or right for a snug fit and tighten screws back into place.

Vertical Flap Adjustment: To adjust flap vertically the Interior or Exterior Cover plate will need to be removed, depending on which flap is being modified. Use a small flat head screwdriver to remove Finishing Plugs on the interior or exterior Cover. Loosen the five screws on the upper section of the Hinge Plate and adjust flap up or down for a snug fit. Tighten screws back into place and replace Finishing Plugs.

NOTE: Vinyl flaps shrink during cold months and stretch in warmer months and may need to be adjusted to ensure a proper fit during seasonal changes.

Closing Panel: Included with the PetSafe® Panel Pet Door Insert™ is a plastic snap-on closing panel. Convenient, for those times when limiting access for your pet's entry and exit is necessary.

PetSafe® Panel Blank Insert™: If you no longer have the need for a pet door, you can replace your PetSafe® Panel Pet Door Insert™ with the Panel Blank Insert™. The PetSafe® Panel Blank Insert™ provides the same paneled look without the pet door and is paintable.

Replacement Parts & Accessories
To purchase replacement parts or accessories, contact PetSafe® Customer Care Center at 1-800-732-2677 or by visiting www.petsafe.net.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part #</th>
</tr>
</thead>
<tbody>
<tr>
<td>Large Replacement Flap</td>
<td>PAC11-11039</td>
</tr>
<tr>
<td>Gray Replacement Hardware Kit</td>
<td>MPA00-12085</td>
</tr>
<tr>
<td>White Replacement Hardware Kit</td>
<td>MPA00-12118</td>
</tr>
<tr>
<td>Closing Panel</td>
<td>MPA00-12828</td>
</tr>
<tr>
<td>Gray PetSafe® Panel Blank Insert™</td>
<td>RPA00-12746</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Description</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Gray PetSafe® Panel Blank Insert™</td>
<td>RPA00-12746</td>
</tr>
<tr>
<td>White PetSafe® Panel Blank Insert™</td>
<td>RPA00-12117</td>
</tr>
<tr>
<td>White Finishing Plugs (50)</td>
<td>MPA00-12823</td>
</tr>
<tr>
<td>Gray Finishing Plugs (50)</td>
<td>MPA00-12824</td>
</tr>
<tr>
<td>M3.5 x 20mm screws (50)</td>
<td>MPA00-12825</td>
</tr>
</tbody>
</table>

Terms of Use & Limitations of Liability

1. Terms of Use: This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions, and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. Proper Use: This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. If you are unsure whether this is appropriate for your pet, consult your veterinarian or certified trainer. Proper use includes reviewing the entire Homeowner’s Guide provided with your Product and any specific Caution statements.

3. No Unlawful or Prohibited: This product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability: In no event shall Radio Systems® Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product. Under no circumstances will PetSafe® be liable for any labor charges or any expenses whatsoever in connection with the painting, removal, repair or installation of this product.

5. Modification of Terms and Conditions: Radio Systems® Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

Radio Systems® Corporation
10427 PetSafe Way
Knoxville, TN 37932
www.petsafe.net
PET DOOR
SIZE AND MEASUREMENT GUIDELINES

Step 1: Measure your Pet

Hint: Measure at chest and hips. Use the larger measurement.

A = _____ + 1" = ______
Pet Width + 1" = minimum pet door width needed

B = _____ + 1" = ______
Pet Height + 1" = minimum pet door height needed

C = _____ + 1" = ______
Floor to Withers + 1" = minimum pet door height PLUS rise needed

Helpful Hints:

- Add 1" to your pet’s measurements to allow for a comfortable fit when using the pet door.
- As a general rule of thumb, the shorter the rise the better. As pets age, they can develop arthritis making it more difficult to step over a high rise.
- Check your measurements: Use your pet measurements to cut an opening in a piece of cardboard. Continue to expand the opening as needed until your pet can pass through comfortably. Use these dimensions to order your pet door.
- If options below do not match pet’s exact measurements, choose the larger size to ensure a comfortable fit.

Step 2: Choose your Door

① Entry Door with Factory Installed Pet Door

② Pet Door Panel only

③ Vinyl Sliding Patio Door with Factory Installed Pet Door

Step 3: Choose your Pet Door size

Low Rise Option – or Flip Panel –

High Rise Option

Medium

Large

X-Large

Coming Soon!

LIABILITY: By selecting and installing a pet door insert, the user acknowledges he/she understands and accepts the risks associated with the use, misuse and ultimate suitability of a pet door. JELD-WEN and Radio Systems Corporation are not responsible for hazards to humans, animals, or property created by the use of a pet door.

PLEASE READ THE WARNING AND CAUTION STATEMENTS INCLUDED IN THE PETSAFE HOMEOWNER’S GUIDE AND KEEP THIS DOCUMENT FOR REFERENCE.

CERTIFICATIONS & BUILDING CODES: It is the responsibility of the contractor and/or homeowner to know and comply with local and state building codes and requirements before installing the PetSafe Panel Pet Door Insert. JELD-WEN and Radio Systems Corporation are not responsible for compliance with any building code requirements.