User’s Manual
Microwave

MODEL: WCM770B/W

1. READ these instructions carefully before installing and operating the oven. Keep them for further reference.
2. Record in the space below the “SERIAL NO.” found on the nameplate on your oven and retain this information for future reference.

SERIAL NO.: 

Please save sales receipt for warranty.
Thank you for purchasing our Westinghouse product. This easy-to-use manual will guide you in getting the best use of your microwave oven. Remember to record the model and serial numbers. They are on a label inside of the microwave oven.

Model number

Serial number

Date of purchase

Staple your receipt to your manual. You will need it to obtain warranty service.

SAFETY INFORMATION

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

1. Do not attempt to operate this oven with the door open since open-door operation can result in harmful exposure to microwave energy. It is important not to defeat or tamper with the safety interlocks.

2. Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.

3. Do not operate the oven if damaged. It is particularly important that the oven door closes properly and that there is no damage to the:
   1. DOOR (bent)
   2. HINGES AND LATCHES (broken or loosened)
   3. DOOR SEALS AND SEALING SURFACES

4. The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

A SPECIAL NOTE ON ARCING

“Arcing” refers to the presence of sparks inside the microwave oven. It can be caused by:

- Metal or foil touching the inside walls of the oven.
- Foil not closely molded to food, where edges have been left sticking up.
- Small metal parts such as twist-ties, poultry pins, or gold-rimmed dishes.
- Recycled paper towels which may contain small amounts of metal.

IF YOU SEE SPARKS IN YOUR MICROWAVE OVEN, IMMEDIATELY PRESS STOP/START TO CEASE COOKING AND CORRECT THE PROBLEM.

ADDENDUM

If this product is not maintained in a good state of cleanliness, its surface could be degraded. This could affect the lifespan of the product and lead to a dangerous situation.
SAFETY INFORMATION

IMPORTANT SAFETY INSTRUCTIONS

1. Read all instructions before using the appliance.
2. Read carefully and follow the specific “PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY” on page 3.
3. This appliance must be grounded. Connect only to properly grounded outlet. See “GROUNDING INSTRUCTIONS” on page 6.
4. Install or position this appliance only in accordance with the provided installation instructions on page 9.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - can potentially explode and should not be heated in this oven.
6. Use this appliance only for the intended uses as described in this manual. This type of oven is specifically designed to heat, cook, or dry food. It is not designed for industrial or laboratory use. Do not use corrosive chemicals or vapors in this appliance.
7. As with any appliance, close supervision is necessary when used by children.
8. To reduce the risk of fire in the oven cavity:
   • Do not overcook food. Carefully attend the appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
   • Remove wire twist-ties from paper or plastic bags before placing bag in oven.
   • If materials inside the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord or shut off power at the fuse or circuit breaker panel.
   • Do not use the cavity for storage purpose. Do not leave paper products, cooking utensils or food inside the cavity when not in use.
9. Liquids, such as water, coffee, or tea can be overheated beyond the boiling point without appearing to be boiling due to surface tension of the liquid. Visible bubbling or boiling when the container is removed from the microwave oven is not always present. THIS COULD RESULT IN VERY HOT LIQUIDS SUDDENLY BOILING OVER WHEN A SPOON OR OTHER UTENSIL IS INSERTED INTO THE LIQUID.
10. Do not heat oil or fat for deep-frying. It is difficult to control the temperature of oil in a microwave oven.
11. Foods with heavy skins such as potatoes, whole squash, apples and chestnuts should be pierced with a fork or the tip of a sharp knife before cooking.

SAFETY INFORMATION

FEDERAL COMMUNICATIONS COMMISSION
RADIO FREQUENCY INTERFERENCE STATEMENT

WARNING: This equipment generates and uses ISM frequency energy and if not installed and used properly, that is in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type-tested and found to comply with limits for an ISM Equipment pursuant to part 18 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the followings:
• Reorient the receiving antenna of radio or television.
• Relocate the Microwave oven with respect to the receiver.
• Move the microwave oven away from the receiver.
• Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.
THE MANUFACTURER is not responsible for any radio or TV interference caused by UNAUTHORIZED MODIFICATION to this microwave oven. It is the responsibility of the user to correct such interference.
SAFETY INFORMATION

GROUNDING INSTRUCTIONS

ELECTRICAL REQUIREMENTS

The electrical requirements are a 120 volt 60 Hz, AC only, 15 amp. It is recommended that a separate circuit serving only the oven be provided. The oven is equipped with a 3-wire cord having a 3-prong grounding plug. It must be plugged into a wall receptacle that is properly installed and grounded. This appliance must be grounded. In the event of an electrical short circuit, grounding reduces risk of electric shock by providing an escape wire for the electric current. The cord provided with this appliance is equipped with a grounding wire and a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded. Do not attempt to defeat this safety feature by modifying the plug in any way.

WARNING

Improper use of the grounding plug can result in a risk of electric shock.

Consult a qualified electrician or serviceman if:
1) The grounding instructions are not completely understood.
2) You are unsure that the appliance is properly grounded.
3) You have any questions about the grounding or electrical instructions.

POWER SUPPLY CORD

1. A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.
2. If the power supply cord is too short, do not use an extension cord. Have a qualified electrician or serviceman to install an outlet near the appliance.
3. If it is absolutely necessary to use longer cord sets or an extension cord, extreme care must be exercised.
   a) Use only a grounding type 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance.
   b) The marked electrical rating of the cord set or extension cord must equal to or greater than the electrical rating of the appliance. The longer cord should be arranged so that it will not drape over the counter top or table top where it can be pulled on by children or tripped over unintentionally.

   NOTE: Neither Westinghouse nor the dealer can accept any liability for damage to the oven or personal injury resulting from failure to observe the electrical connection procedures.
### SAFETY INFORMATION

<table>
<thead>
<tr>
<th>CAN USE</th>
<th>CAN NOT USE</th>
<th>LIMITED USE</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Wax paper: To prevent spattering.</td>
<td>• Aluminium tray: May cause arcing. Avoid aluminium foil this may cause arcing.</td>
<td>• Straw, wicker, and wood: For short-term heating, such as warming dinner rolls for a few seconds. Baskets and bowls may be flammable.</td>
</tr>
<tr>
<td>• Thermometers: Only those labelled “Microwave Safe” and follow all directions. Check the temperature of food in several places. Conventional thermometers may be used on microwaved food once the food has been removed from the oven.</td>
<td>• Take-out carton with metal handle: May cause arcing. Transfer food to a microwave-safe container.</td>
<td></td>
</tr>
<tr>
<td>• Metal or metal-trimmed utensils: Metal cookware, metal trim, and metallic glazes may cause arcing. Also avoid metal skewers and metal twisties.</td>
<td>• Wood: Wood will dry out when used in the microwave oven and may split or crack. Wooden bowls, baskets and board will dry out and may split or crack when used in the microwave.</td>
<td></td>
</tr>
<tr>
<td>• Recycled paper towels, paper plates and cups: May contain metal and could ignite.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**NOTE:** To test if a dish is safe for microwaving, place the empty dish in the oven and microwave on HIGH for 30 seconds. A dish which becomes very hot should not be used.

### SET UP & USE

### SPECIFICATIONS

- **Power Consumption:** 120V-60Hz, 1050W
- **MWO Power:** 700W
- **Operation Frequency:** 2450MHz
- **Outside Dimensions (H x W x D):** 10 5/16” x 17 13/16” x 14 1/16”
- **Oven Cavity Dimensions (H x W x D):** 8 11/16” x 12 3/8” x 11 9/16”
- **Oven Capacity:** 0.7 cubic feet
- **Net Weight:** Approx. 23.1 lbs.

### INSTALLATION GUIDE

1. Make sure that all the packing materials are removed from the inside of the door.
2. Check the oven for any damage, such as misaligned or bent door, damaged door seals and sealing surfaces, broken or loose door hinges and latches, and dents inside the cavity or on the door. If there is any damage, do not operate the oven. Contact qualified service personnel.
3. This microwave oven must be placed on a flat, stable surface capable of supporting the weight of the oven plus the heaviest food likely to be cooked in the oven.
4. Do not place the oven where heat, moisture, or high humidity are generated, or near combustible materials.
5. To function correctly, the oven must have sufficient airflow on all sides. Allow 8” of space above the oven, 4” at back, and 2” at both sides. Do not cover or block any openings on the appliance. Do not remove feet on which oven stands.
6. Do not operate the oven without glass tray, roller support, and shaft in their proper positions.
7. Make sure that the power supply cord is undamaged and does not run under the oven or over any hot or sharp surface.
8. The socket must be readily accessible so that the cord can be quickly reached and easily unplugged in an emergency.

**NOTE:** Do not remove the mica plate covering the wave guide in the oven cavity.

### RADIO OR TV INTERFERENCE

If the microwave oven causes interference to your radio or TV,
1. Check that the microwave oven is on a different circuit.
2. Relocate the radio or TV as far away from the oven as possible
3. Check position and signal of receiving antenna.
4. Clean door and sealing surface.
5. Move the microwave oven far away from the receiver.
**SET UP & USE**

### PARTS & FEATURES

- **Diagram for instructional purposes only.** Design may vary by model number.

- **Glass Tray**
- **Wave Guide**
- **Turntable Roller**
- **Door Safety Lock System**
- **Control Panel**

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**CONTROL PANEL**

- **Display**: Cooking time, power, indicators and present time are displayed.
- **Quick cook buttons**: Instant settings to cook popular foods. See page 14 for setting.
- **Number pads (0-9)**: Touch to set times or weights.
- **Clock**: Use to set the time of day or recall the time of day.
- **Reset**: Use to clear all previous settings.
- **Power**: Use to set power level. To check power level during cooking, touch POWER LEVEL pad.
- **Timer**: Timer functions independently, even while a cooking program is in process.
- **Cook**: Use for multi-stage cooking. Enables cooking at multiple power and time settings automatically.
- **Cook by weight**: Programmed cooking based on the weight of the foods to be cooked.
- **Defrost by weight**: Programmed defrosting based on the weight of the foods to be defrosted.
- **Speed defrost**: Quick defrost function that alternates defrost and stand times to quickly and effectively defrost foods.
- **Start/stop**: Touch to start or stop cooking.

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*Diagram for instructional purposes only. Design may vary by model number.*
SET UP & USE

OPERATION INSTRUCTIONS

SIGNS DURING OVEN SETTINGS
ONE SIGNAL: Oven accepts the entry. TWO SIGNALS: Oven does not accept the entry, check and try again.

SETTING THE CLOCK
1. Touch CLOCK pad.
2. Use the number pads to enter the correct time.
3. Touch CLOCK pad again.
NOTE: · This is a 12-hour cycle clock.
   When the oven is first plugged in or when power resumes after a power interruption, the display will show ENTER CLOCK TIME. If you prefer not to have the clock displayed, touch RESET.

SETTING THE OVEN TIMER
1. Touch TIMER.
2. Enter the amount of time by touching the number pads.
3. Touch START/STOP.
NOTE: · The maximum time you can enter is 99 minutes and 99 seconds.
   · Time countdown can be seen in display before clock or cooking time returns to display.
   · Touch TIMER and then touch RESET to cancel TIMER during timing process.

SETTING A COOKING PROGRAM
A. One-stage Cooking
1. Use the number pads to set a cooking time. You can set a cooking time from one second to 99 minutes and 99 seconds.
2. If you want to set a power level other than 100% power, touch POWER, and then use the number pads to enter the power level.
3. Touch START/STOP to start cooking. Use the digits to set a cooking power level:

<table>
<thead>
<tr>
<th>Number pad</th>
<th>Cooking power</th>
</tr>
</thead>
<tbody>
<tr>
<td>1, 0</td>
<td>100%</td>
</tr>
<tr>
<td>9</td>
<td>90%</td>
</tr>
<tr>
<td>8</td>
<td>80%</td>
</tr>
<tr>
<td>7</td>
<td>70%</td>
</tr>
<tr>
<td>6</td>
<td>60%</td>
</tr>
<tr>
<td>5</td>
<td>50%</td>
</tr>
<tr>
<td>4</td>
<td>40%</td>
</tr>
<tr>
<td>3</td>
<td>30%</td>
</tr>
<tr>
<td>2</td>
<td>20%</td>
</tr>
<tr>
<td>1</td>
<td>10%</td>
</tr>
<tr>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>

B. Two-stage Cooking
Some recipes require different stages of cooking at different temperatures.
1. SET STAGE 1:
   Follow steps 1 and 2 in “One-stage Cooking”. DO NOT TOUCH START/STOP.
2. SET STAGE 2:
   Touch COOK then enter proper cooking time and (lower) power level. (Most 2-stage recipes use lower power for second stage.)
3. Touch START/STOP.
NOTE: · After total time has elapsed, signals sound and END appears in display. Touch any button or open oven door to clear END before starting another cooking function.

COOK BY WEIGHT
1. Touch COOK BY WEIGHT.
2. Enter the one digit code by touching the correct number pad.
3. Use the number pads to enter weight.
4. Touch START/STOP.

**Cook By Weight Code Description**

<table>
<thead>
<tr>
<th>Code</th>
<th>Type</th>
<th>Max weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Beef</td>
<td>5 lb. 16 oz.</td>
</tr>
<tr>
<td>2</td>
<td>Mutton</td>
<td>5 lb. 16 oz.</td>
</tr>
<tr>
<td>3</td>
<td>Pork</td>
<td>5 lb. 4 oz.</td>
</tr>
</tbody>
</table>

Note: · Weight must be in pounds and ounces.
· Ounce weights less than 10 must be preceded by a 0. If label gives weight in pounds only, change the fraction of a pound to ounces using the following chart.

Converting Fractions of a Pound to Ounces

- During cooking, the system will pause automatically and sound to remind users to turn meat over, after that touch START/STOP to resume cooking.
- After total cooking time, signals sound and END appears in display. Touch any button or open oven door to clear END before starting another cooking function.

<table>
<thead>
<tr>
<th>Fractions of a</th>
<th>Ounces</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than .03</td>
<td>0</td>
</tr>
<tr>
<td>.03 to .09</td>
<td>1</td>
</tr>
<tr>
<td>.09 to .15</td>
<td>2</td>
</tr>
<tr>
<td>.16 to .21</td>
<td>3</td>
</tr>
<tr>
<td>.22 to .27</td>
<td>4</td>
</tr>
<tr>
<td>.28 to .34</td>
<td>5</td>
</tr>
<tr>
<td>.35 to .40</td>
<td>6</td>
</tr>
<tr>
<td>.41 to .46</td>
<td>7</td>
</tr>
<tr>
<td>.47 to .53</td>
<td>8</td>
</tr>
<tr>
<td>.54 to .59</td>
<td>9</td>
</tr>
<tr>
<td>.60 to .65</td>
<td>10</td>
</tr>
<tr>
<td>.66 to .71</td>
<td>11</td>
</tr>
<tr>
<td>.72 to .78</td>
<td>12</td>
</tr>
<tr>
<td>.79 to .84</td>
<td>13</td>
</tr>
<tr>
<td>.85 to .90</td>
<td>14</td>
</tr>
<tr>
<td>.91 to .97</td>
<td>15</td>
</tr>
<tr>
<td>above .97</td>
<td>go to next even</td>
</tr>
</tbody>
</table>

- During cooking, the system will pause automatically and sound to remind users to turn meat over, after that touch START/STOP to resume cooking.
- After total cooking time, signals sound and END appears in display. Touch any button or open oven door to clear END before starting another cooking function.
DEFROST BY WEIGHT
1. Touch DEFROST BY WEIGHT pad.
2. Use the number pads to enter weight.
3. Touch START/STOP pad.

NOTE:
- Weight must be in pounds and ounces. Ounces weights less than 10 must be preceded by a 0. If label gives weight in pounds only, change the fraction of a pound to ounces using the chart on page 13.
- The maximum weight you can enter is 5 lb. 16 oz.
- During defrosting program, the system will pause automatically and sound to remind users to turn meat over, after that touch START/STOP to resume the defrosting.
- After total defrosting time, signals sound and END appears in display. Touch any button or open oven door to clear END before starting another cooking function.

POPCORN
1. Touch POPCORN.
2. Touch START/STOP.
3. Touch START/STOP.

NOTE: To change the preset POPCORN time: Touch POPCORN twice. ENTER TIME is displayed. Touch number pads to enter minutes and seconds. Touch START/STOP. This new cooking time will remain whenever you use the POPCORN setting until you reset it.

PIZZA
Reheating a slice of pizza:
1. Touch PIZZA once.
2. Touch START/STOP.

Heating a whole pizza:
1. Touch PIZZA twice.
2. Touch START/STOP.

BEVERAGE
For cups (5 to 7 oz. per share):
1. Touch BEVERAGE once.
2. Touch START/STOP.

For larger coffee mugs (9 to 11 oz. per share):
1. Touch BEVERAGE twice.
2. Touch START/STOP.

SETTING CHILD LOCK
The child lock prevents unsupervised operation by children.

To set: In standby mode, press and hold RESET for 3 seconds. Lock indication appears on the display.

To cancel: Press and hold RESET for 3 seconds. Lock indication disappears.

QUICK COOK SETTINGS
The QUICK COOK settings allow you to cook or reheat food automatically without entering power level or time. For smaller portions, simply touch the applicable pad and START/STOP. For larger portions, press the pad twice.

FROZEN DINNER
For one or two small (7-9 oz. per share) frozen dinners:
1. Touch FROZEN DINNER once.
2. For 1 entree, touch the number pad “1”. For 2 entrees, touch the number pad “2”.
3. Touch START/STOP pad.

FROZEN DINNER, BAKED POTATO and BEVERAGE allow you to cook multiple amounts of the same food. Simply touch pad once, and ENTER AMT appears in the display. Enter the amount of servings and start.

FROZEN DINNER Automatically sets the cooking time for a 3.5 oz. bag of microwave popcorn.

REHEAT
1. Touch REHEAT pad.
2. Touch START/STOP.

NOTE: This setting lets you reheat a dinner plate of chilled leftovers with good results.

COOKING TECHNIQUES
Your microwave makes cooking easier than conventional cooking, provided you keep these considerations in mind:

STIRRING
Stir foods such as casseroles and vegetables while cooking to distribute heat evenly. Food at the outside of the dish absorbs more energy and heats more quickly, so stir from the outside to the center. The oven will turn off when you open the door to stir your food.

ARRANGEMENT
Arrange unevenly shaped foods, such as chicken pieces or chops, with the thicker, meatier parts toward the outside of the turntable where they receive more microwave energy. To prevent overcooking, place delicate areas, such as asparagus tips, toward the center of the turntable.

SHIELDING
Shield food with narrow strips of aluminum foil to prevent overcooking. Areas that need shielding include poultry wing-tips, the ends of poultry legs, and corners of square baking dishes. Use only small amounts of aluminum foil. Larger amounts can damage your oven.

TURNING
Turn foods over midway through cooking to expose all parts to microwave energy. This is especially important with large foods such as roasts.

STANDING
Foods cooked in the microwave build up internal heat and continue to cook for a few minutes after heating stops. Let foods stand to complete cooking, especially foods such as cakes and whole vegetables. Roasts need this time to complete cooking in the center without overcooking the outer areas. All liquids, such as soup or hot chocolate, should be shaken or stirred when cooking is complete. Let liquids stand a moment before serving. When heating baby food, stir well at removal and test the temperature before serving.

ADDING MOISTURE
Microwave energy is attracted to water molecules. Food that is uneven in moisture content should be covered or allowed to stand so that the heat disperses evenly. Add a small amount of water to dry food to help it cook.
CLEANING AND CARE

1. When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergents apply with a sponge or soft cloth.

2. Turn off the oven and remove the power plug from the wall socket before cleaning.

3. Keep the inside of the oven clean. When food splatters or spilled liquids adhere to oven walls, wipe with a damp cloth. Mild detergent may be used if the oven gets very dirty. Avoid the use of spray and other harsh cleaners as they may stain, streak or dull the door surface.

4. The outside surfaces should be cleaned with a damp cloth. To prevent damage to the operating parts inside the oven, water should not be allowed to sweep into the ventilation openings.

5. Wipe the window on both sides with a damp cloth to remove any spills or spatters.

6. Do not allow the control panel to become wet. Clean with a soft, damp cloth. When cleaning the control panel, leave oven door open to prevent oven from accidentally turning on.

7. If steam accumulates inside or around the outside of the oven door, wipe with a soft cloth. This may occur when the microwave oven is operated under high humidity conditions, this is normal.

8. It is occasionally necessary to remove the glass tray for cleaning. Wash the tray in warm sudsy water or in a dishwasher.

9. The roller ring and oven floor should be cleaned regularly to avoid excessive noise. Simply wipe the bottom surface of the oven with mild detergent. The roller ring may be washed in mild sudsy water or dishwasher. When removing the roller ring from cavity floor for cleaning, be sure to replace in the proper position.

10. Remove odors from your oven by combining a cup of water with the juice and skin of one lemon in a deep bowl, microwave for 5 minutes. Wipe thoroughly and dry with a soft cloth.

11. When it becomes necessary to replace the oven light, please consult a dealer to have it replaced.

12. Please do not dispose this appliance into the domestic rubbish bin; it should be disposed to the particular disposal center provided by the municipalities.

TROUBLESHOOTING & WARRANTY

BEFORE YOU CALL FOR SERVICE

IF THE OVEN FAILS TO OPERATE:
A) Check to make sure that the oven is plugged in securely. If it is not, remove the plug from the outlet, wait 10 seconds and plug it in again securely.
B) Check for a blown circuit fuse or a tripped main circuit breaker. If these seem to be operating properly, test the outlet with another appliance.
C) Check to make sure the control panel is programmed correctly and the timer is set.
D) Check to ensure that the door is securely closed engaging the door safety lock system. Otherwise, the microwave energy will not flow into the oven.

IF NONE OF THE ABOVE SOLVES THE PROBLEM, CONTACT A QUALIFIED TECHNICIAN. DO NOT TRY TO ADJUST OR REPAIR THE OVEN YOURSELF.

CUSTOMER SERVICE

IMPORTANT
DO NOT RETURN THIS PRODUCT TO THE STORE

If you have a problem with this product, please contact the W Appliance Co. Customer Satisfaction Center at 1-855-855-0294.
DATED PROOF OF PURCHASE, MODEL # AND SERIAL # REQUIRED FOR WARRANTY SERVICE
TROUBLESHOOTING & WARRANTY

TROUBLESHOOTING

Troubleshoot your problem by using the chart below. If the microwave oven still does not work properly, contact W Appliance Co. customer service center or the nearest authorized service center. Customers must never troubleshoot internal components. Microwaves hold dangerous voltage (5000V) even after power is removed. Only a certified technician should attempt Microwave repair.

<table>
<thead>
<tr>
<th>TROUBLE</th>
<th>POSSIBLE CAUSE</th>
<th>POSSIBLE REMEDY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oven will not start</td>
<td>A. Electrical cord for oven is not plugged in.</td>
<td>A. Plug into the outlet.</td>
</tr>
<tr>
<td></td>
<td>B. Door is open.</td>
<td>B. Close the door and try again.</td>
</tr>
<tr>
<td></td>
<td>C. Wrong operation is set.</td>
<td>C. Check instructions.</td>
</tr>
<tr>
<td>Arcing or sparking</td>
<td>A. Materials to be avoided in microwave oven, such as metal, were used.</td>
<td>A. Use microwave-safe cookware only.</td>
</tr>
<tr>
<td></td>
<td>B. The oven is operated when empty.</td>
<td>B. Do not operate with oven empty.</td>
</tr>
<tr>
<td></td>
<td>C. Spilled food remains in the cavity.</td>
<td>C. Clean cavity with wet towel.</td>
</tr>
<tr>
<td>Unevenly cooked foods</td>
<td>A. Materials to be avoided in microwave oven were used.</td>
<td>A. Use microwave-safe cookware only.</td>
</tr>
<tr>
<td></td>
<td>B. Food is not defrosted completely.</td>
<td>B. Completely defrost food.</td>
</tr>
<tr>
<td></td>
<td>C. Cooking time, power level is not suitable.</td>
<td>C. Use correct cooking time, power level.</td>
</tr>
<tr>
<td></td>
<td>D. Food is not turned or stirred.</td>
<td>D. Turn or stir food.</td>
</tr>
<tr>
<td>Overcooked foods</td>
<td>Cooking time, power level is not suitable.</td>
<td>Use correct cooking time and power level.</td>
</tr>
<tr>
<td>Under cooked foods</td>
<td>A. Materials to be avoided in microwave oven were used.</td>
<td>A. Use microwave-safe cookware only.</td>
</tr>
<tr>
<td></td>
<td>B. Food is not defrosted completely.</td>
<td>B. Completely defrost food.</td>
</tr>
<tr>
<td></td>
<td>C. Oven ventilation ports are restricted.</td>
<td>C. Check to see that oven ventilation ports are not restricted.</td>
</tr>
<tr>
<td></td>
<td>D. Cooking time, power level is not suitable.</td>
<td>D. Use correct cooking time and power level.</td>
</tr>
<tr>
<td>Improper defrosting</td>
<td>A. Materials to be avoided in microwave oven were used.</td>
<td>A. Use microwave-safe cookware only.</td>
</tr>
<tr>
<td></td>
<td>B. Cooking time, power level is not suitable.</td>
<td>B. Use correct cooking time and power level.</td>
</tr>
<tr>
<td></td>
<td>C. Food is not turned or stirred.</td>
<td>C. Turn or stir food.</td>
</tr>
</tbody>
</table>

LIMITED WARRANTY

Westinghouse brand is used under license. Any repair, replacement, or warranty service, and all questions about this product should be directed to W Appliance Co. at 1 (855) 855-0294 from the USA or Puerto Rico.

W Appliance Co. warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of 1 year (12 months) for labor/1 year (12 months) for parts (manufacturing defects only)/5 years (60 months) magnetron tube for microwave (part only). W Appliance Co. agrees that it will, at its option, replace the defective product with either a new or remanufactured microwave equivalent to your original purchase during the warranty period. Should the Part warranty period exceed the Labor warranty period, W Appliance Co. will supply at no charge for the remainder of the Part warranty, any new or remanufactured replacement parts as required by the product. During this period all labor and service charges will become the responsibility of the customer.

Exclusions: This warranty does not apply to the below:

1. If the appearance or exterior of the product has been damaged or defaced, altered or modified in design or construction.
2. If the product original serial number has been altered or removed or cannot be readily determined.
3. If there is damaged due to power line surge, user damage to the AC power cord or connection to improper voltage sources.
4. If damage is due to general misuse, accidents or acts of God.
5. If repair attempts are done by unauthorized service agents, use of parts other than genuine parts or parts obtained from persons other than authorized service companies.
6. On units that have been transferred from the original owner.
7. On products that have been purchased as refurbished, like new, second-hand, in a “As-Is” or “Final Sale” terms.
8. To products used in a commercial or remote areas.
9. To customers who use the product in settings other than household use.
10. To products used in settings other than household use or used other than in accordance with the provided instructions.
11. To damages to decorative trims, finishes of the appliance or home incurred during installation.
12. To glass or replaceable light bulbs.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER. W Appliance Co. SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OF THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call 1 (855) 855-0294 to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

W Appliance Co. does not warrant that the appliance will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user’s manual. W Appliance Co. has made every effort to ensure that this user’s manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user’s manual is subject to change without notice and does not represent a commitment on the part of W Appliance Co. W Appliance Co. reserves the right to make improvements to this user’s manual and/or to the products described in this user’s manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us at 1-855-855-0294.

W Appliance Co.,
New York, NY 10018