WORKSHEETS/WARRANTIES

WARRANTY DETAILS

CUSTOMER SATISFACTION REPLACEMENT: The Home Depot offers a 90 Day Satisfaction Guarantee for carpet purchases. If you are not satisfied with your new carpet, for any reason, please contact your local The Home Depot store and one of our store associates will coordinate the replacement of the carpet at another style or color at equal value in accordance with this warranty. Customers have the option of replacing the purchased carpet for carpet of either greater or lesser value. If you choose to replace your purchased carpet with a carpet selection of greater value you will be responsible for the difference in price. If you replace your purchased carpet with a carpet selection of lesser value no monetary compensation or reimbursement will be paid.

LIMITATIONS: The Home Depot’s 90 Day Satisfaction Replacement Guarantee will not apply to carpet that has been glued down, vinylized, shaved, damaged by smoke or fire, flood, lightning, wind, or subject to any disaster or any disaster is not covered under The Home Depot’s 90 Day Satisfaction Replacement Guarantee. Additionally, this guarantee does not apply to conditions caused by any retail manufacturer warranty. The 90 Day Satisfaction Replacement Guarantee is limited to one-time replacement and is limited to the replacement of the carpet only. This Guarantee does not include pad or costs associated with the delivery or installation of the replacement carpet. Ask an associate for more details.

RECEIVING REPLACEMENT CARPET: Please contact The Home Depot store where the original carpet was purchased to initiate the process of receiving a carpet replacement. If you have any further questions about the 90 Day Satisfaction Replacement Guarantee, please see a store associate for details.

THE HOME DEPOT LIMITED EXTENDED WARRANTIES GENERAL TERMS AND CONDITIONS: All limited warranties only apply to carpet purchased from The Home Depot and installed in a private residence in which the owner is engaged in no business activity, including rental or day care, retail stores. These warranties exclude carpet which has been put in commercial use, abused in any way, covered in any condition, any type of abuse, vandalism, or damage by smoke, fire, floods, hurricane, wind, lightning or any natural disaster. Any repair or replacement under these limited warranties will be conducted by The Home Depot and will be limited to the affected area only and adjacent areas extending to the nearest wall, drapery, or entrance. In the event that warranty coverage is not provided by The Home Depot or is not available from The Home Depot, the customer must contact the carpet manufacturer or the retailer who purchased the carpet from The Home Depot. Customer must be able to present a service ticket or receipt from the original installation date to claim any services needed under warranty. Additional charges may apply for services performed that are not covered by warranty.

CARPET INSTALLATION: Pricing only applies to basic installation labor for carpet and pad from The Home Depot in single family residential homes for one or more rooms. Basic installation labor does not include custom or optional labor such as moving furniture, removing and bedding all existing flooring and installing flooring on steps. Multi-family and commercial jobs will be done by quote only. Offer not valid on sloped or carpet installations. Offer available on all U.S. The Home Depot stores.

TRUST OUR 10% PRICE GUARANTEE: If you find a current lower price on an identical, in-stock item from any retailer, we will match the price and beat it by 10%. Excludes special orders, bid pricing, volume discounts, open-box merchandise, labor and installation, sales tax, rebates and free offers, typographical errors and online purchases.

90-DAY CARPET SATISFACTION GUARANTEE: Replacement carpet only of equal or lesser value. Does not include labor. See contract for guarantee details.

CARPET MAINTENANCE PLAN: The Home Depot Carpet Maintenance Plan is valid for 3 years and is available on all new commercial and residential carpet installations. Please see an associate for more information or call 1-800-527-3237. Refer to Terms and Conditions for complete details, including exclusions and cancellation information.

INSTALLATION GUARANTEE: All installations services provided by insured, licensed (where applicable) and background screened independent contractor The Home Depot Authorized Service Providers. License numbers held by or on behalf of The Home Depot U.S.A., Inc. include 56 Home Depot USA Home Improvement Contractors or the Special Services Desk in The Home Depot Store.

We reserve the right to limit quantities to the amount reasonably required for our regular customers. In the event of an excess, we will make every reasonable effort to accommodate our customers. Details on any product warranty available at store. ©2013 Home DEPOT, Inc. All rights reserved.
WHY THE HOME DEPOT?

- THE BEST WARRANTY COVERAGE FOUND ANYWHERE
- THE SOFTEST CARPET WITHOUT SACRIFICING DURABILITY
- THICKER, PLUSHER CARPETS FOR THE PRICE
- INSTALLATION YOU CAN TRUST, BACKED BY THE HOME DEPOT
- THE LOWEST TOTAL PROJECT PRICE WITH NO HIGH-PRESSURE SALES TACTICS

WHOLE-HOME BASIC CARPET INSTALLATION

Any Home, Any Size, Any Carpet, One Low Price. Plus, our 90-Day Full Satisfaction Guarantee** is included.

- Includes basic installation of carpet and pad by licensed professionals.
- Dare to compare! We guarantee you the lowest total carpet project price. If any competitor offers a comparable product and installation for less, we’ll beat their price by 10%. Guaranteed.*

GET STARTED TODAY!

Call 1-800-homedepot, visit your local store, text “install” to hdepot or go to homedepot.com/install for more information.

* **/See page 26 for guarantee and installation details.

THE HOME DEPOT GIVES YOU MORE WAYS TO SHOP

ONLINE: homedepot.com/carpet

IN THE STORE: 1,900+ The Home Depot locations nationwide

YOU CAN DO MORE ONLINE

You can schedule a professional measurement, take a look at multiple flooring options with our visualizer tool, get helpful tips and more, all at homedepot.com/flooring.

QUICK QUESTIONS TO GET YOU STARTED

There are a number of considerations that go into the carpet buying process. If you spend a few moments thinking about the following simple questions, you’ll be well on your way to selecting the perfect carpet.

1. **HOW QUICKLY DO YOU NEED YOUR NEW CARPET?**

   Special order carpets may take up to two weeks to arrive. The Home Depot offers a number of options to accommodate customers who are on a tighter schedule.

   - **Flexible timetable?** You can choose from all our collections, starting on page 14.
   - **No time to spare?** Check out our Quick Installation options on page 18.

2. **WHERE IS THE CARPET GOING TO BE INSTALLED?**

   Family rooms, hallways and other spaces that see heavy traffic require carpet that’s extremely durable. Bedrooms, dining rooms and other areas may not require the same level of durability.

   - For a list of our most durable carpet options, please see page 13.

3. **DO YOU HAVE CHILDREN AND/OR PETS?**

   Carpets with high stain resistance are recommended for homes with children, pets, or both children and pets. Thanks to modern fiber technology, you don’t have to sacrifice on style, comfort or value to enjoy maximum stain resistance.

   - For a list of our most stain resistant carpet choices, please see page 13.

4. **WHAT DO YOU LIKE OR DISLIKE ABOUT YOUR OLD CARPET?**

   Are you looking for a new color or style? Would you like a choice that’s environmentally friendly? Do you want a softer feel from your new carpet? How about a more casual or a more elegant look? Are you interested in a carpet that’s constructed not to pill or shed?

   Whatever you have in mind, we can help you find the ideal solution. Simply turn the page to start the process of selecting a new carpet you’ll love.
GET THE LOOK AND PERFORMANCE YOU WANT

The Home Depot offers four basic styles of carpet. Each style has its own unique appearance and set of characteristics and benefits.

TEXTURE
Texture carpet is a great choice for high traffic areas. The pile’s smooth surface gives the space a traditional look.

Recommended for:
- Main living areas
- Hallways
- Living rooms

TWIST
Twist carpet is casual and stylish, yet durable. These styles give rooms a modern, updated look.

Recommended for:
- Bedrooms
- Sitting rooms
- Media rooms

TEXTURE
Texture carpet is a great choice for high traffic areas. The pile’s smooth surface gives the space a traditional look.

Recommended for:
- Main living areas
- Hallways
- Living rooms

LOOP
Loop carpet provides maximum durability for high traffic areas. It makes the perfect answer for active rooms.

Recommended for:
- Recreation rooms
- Basements
- Workout rooms

PATTERN
The distinctive looks of pattern carpets make a visual impact. Large-scale or small, their designs set any room apart.

Recommended for:
- Formal rooms
- Dining rooms
- Basements

FINDING THE RIGHT LOOK IN OUR STORE
We’ve made finding the style you want simple. Just look for the Texture, Twist, Loop and Pattern icons in the carpet department at your local The Home Depot.
ABOUT CARPET FIBERS
There are four primary carpet fiber options to choose from: nylon, polyester, olefin and wool. The benefits associated with each type of fiber are outlined below.

**NYLON**  DURABLE
Nylon is the most popular carpet fiber option. It is the strongest and most durable fiber available. Nylon is the best choice for high traffic areas.

**POLYESTER**  STAIN RESISTANT
Polyester combines superior stain and fade resistance with vibrant coloration. Thanks to recent advances, new polyester styles are green (P.E.T.) and very soft to the touch.

**TRIEXTA**  SOFTNESS
Triexta, found in our SmartStrand® Collection, is a unique, new fiber type made with 39% corn sugars, a renewable resource. Carpet made with Triexta offers extreme softness and a high level of stain resistance.

**OLEFIN**  INDOOR/OUTDOOR
Olefin is the least expensive carpet fiber. In addition to being very stain resistant, olefin isn’t affected by UV rays. It is often used for indoor/outdoor carpets.

**WOOL**  NATURAL
Wool is the premier carpet fiber. It offers excellent durability with a soft, luxurious feel. Wool carpets are only available at select The Home Depot stores.

ABOUT CARPET CONSTRUCTION
Carpets are made using either bulked continuous filament (BCF) or stapled yarns. While both types of yarn offer equal durability, they are very different:

**BCF WON'T SHED**
BCF carpets don’t pill, shed or fuzz. BCF yarn is similar to a long roll of string – the fiber is tufted into the carpet in a single continuous strand, which keeps it firmly in place from the time the carpet is installed.

**STAPLE TAILED**
Thanks to completely uniform fiber length, the carpet’s surface offers a smooth, tailored, finished look. Staple carpets may shed some fibers initially – this won’t affect long-term performance or durability.

SELECTING THE RIGHT CARPET PAD
The Home Depot offers you multiple styles of carpet pad. We’ll help you select the appropriate type of pad for your style of carpet, your area and your personal preferences.

**RE-BOND**
- The most common type of carpet pad – made from recycled materials
- Choose from various thickness and density levels
- Upgraded options with moisture barrier protection are also available

**FOAM**
- An extremely moisture resistant pad option
- Provides soft cushioning underfoot
- Available anti-microbial treatments are an additional benefit of foam carpet pads

**RUBBER**
- Commonly used in cold climates
- For the most part, rubber carpet pads have similar qualities to those found in foam padding
- Unlike foam, rubber can be used with under-floor heating systems

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ABOUT CARPET CONSTRUCTION
Depending on style, the tops of the strand may be sheared

The continuous fiber produces a strong, unified structure

The top of all the fibers can be the exact same length

The thick fibers are stapled in place, not woven

A QUALITY CARPET PAD IS A SMART INVESTMENT
Purchase the best carpet pad your budget allows. In addition to making things feel more comfortable underfoot, a good pad will help the carpet last longer and keep seams intact.
A WORD ABOUT WARRANTY COVERAGE
It is important to follow basic care instructions in order to maintain warranty compliance. For full details, see page 25 of this guide or visit the Service Desk at your local The Home Depot.

STILL HAVE QUESTIONS?
CHECK THE LABEL
You can find a wealth of information just by flipping over our carpet samples – every one of them has a helpful label on the back (see facing page for details).

UNDERSTANDING OUR CARPET LABEL
All of our carpet labels are designed to make it simple for you to identify the fundamental aspects and features of every carpet we sell. You can use the carpet label to get a quick overview of each carpet or you can compare everything individually, from fiber content to warranty level.

UNDERSTANDING OUR WARRANTIES
Look for the highlighted box to determine the carpet’s warranty level. The Home Depot offers Select, Deluxe, Premium and Platinum Plus warranties – coverage varies depending on your warranty level. Each warranty covers three component areas – abrasive wear, stain and soil and texture retention – for 7 to 25 years or more.

¥¥See page 25 for warranty details.

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When looking at carpet options, you should always keep in mind your timeline and budget, where you plan on installing the carpet, as well as whether you have kids and/or pets.

**SIMPLE CARPET SOLUTIONS**

**SELECTING THE RIGHT CARPET**

**WHICH COLLECTIONS WILL WORK BEST?**

We have grouped our carpet collections by benefit to help you determine the carpet you want – please note some collections have multiple benefits.

**STAIN RESISTANCE**
- Platinum Plus™
- Martha Stewart Living™
- SmartStrand®
- TrafficMaster™ Residential Collection

**DURABILITY**
- Platinum Plus™
- Martha Stewart Living™
- Nylon Collection
- TrafficMaster™ Commercial Collection

**SOFTNESS**
- Platinum Plus™
- Martha Stewart Living™
- SmartStrand®
- Soft Collection

**ECO FRIENDLY**
- SmartStrand®
- Martha Stewart Living™
- P.E.T. polyester carpets (made from recycled plastic – found in various collections)

**HEALTHY HOME**
- Puresque®

**QUICK INSTALLATION**
- In-stock carpet rolls
- 72-Hour Installation Program
- 7-Day Installation Program

**WHAT’S MOST IMPORTANT TO YOU?**

Take a look at each of the benefits listed below, then circle the ones that matter most to you.

- Stain resistance
- Durability
- Healthy Home (improved air quality)

*See page 26 for guarantee details.

The Home Depot has made finding the right carpet easier than ever. When you visit our redesigned carpet department, you’re sure to find the perfect carpet at our guaranteed low price.
exclusive brands give you the best for less

The Home Depot is the only place to go for a full range of premium carpet choices. No one else offers this type of style and performance at these prices.

PREMIUM AND EXCLUSIVE
OUR VERY BEST NYLON COLLECTIONS

PLATINUM PLUS™
Our exclusive Platinum Plus™ carpet collection combines beautiful styles with innovative technology and unbeatable value.

• Exceptionally soft, thick and backed by our best warranties: Lifetime Stain Warranty and 25-Year Wear and Texture Retention Warranty

• Manufactured with the best nylon from the top mills

• Priced 10%-15% lower than the competition’s top-of-the-line collection

• Available in expanded color lines, with all the latest looks, patterns and design trends

Key Benefits
Stain Resistance, Durability and Softness

*See page 25 for warranty details.

THE HOME DEPOT GIVES YOU MORE WAYS TO SHOP
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IN THE STORE 1,900+ The Home Depot locations nationwide

NYLON COLLECTION
Nylon is the most popular and resilient carpet fiber available. Our Color Walls display all the popular styles in more than 40 colors.

• We have four separate fixtures dedicated to each style – texture, twist, loop and pattern

• You can customize your warranty – all carpets in the Nylon Collection are available in three warranty levels to fit your needs and your budget

• Exceptionally durable construction

• Outstanding resistance to abrasion and crushing

• Features our widest color selection

Key Benefits
Durability

MARTHA STEWART LIVING™
The Martha Stewart Living™ carpet collection is available in 36 styles and hundreds of colors, and it’s only at The Home Depot.

• Manufactured using environmentally friendly, cradle-to-cradle certified Anso® nylon (ansonylon.com)

• All Martha Stewart Living™ carpets feature lifetime stain protection with R2X® technology

• Enjoy unique designer styles that deliver outstanding durability, softness and advanced performance

• These stylishly affordable choices were handpicked by Martha Stewart to coordinate with her paint options

Key Benefits
Stain Resistance, Durability, Softness and Eco Friendly

EXCLUSIVE BRANDS GIVE YOU THE BEST FOR LESS
The Home Depot is the only place to go for a full range of premium carpet choices. No one else offers this type of style and performance at these prices.
Innovative choices, incredible prices

The Home Depot gives you more ways to shop online homedepot.com/carpet in the store 1,900+ The Home Depot locations nationwide

SmartStrand® Collection
DuPont® Sorona® technology offers exceptional durability with extraordinary softness.

- Lifetime stain warranty – the stain resistance is built into the fiber so it never wears off or washes out
- Cleaning couldn’t be easier – all you need is water
- Fibers “spring back” for more crush resistance, resilience and durability
- Manufactured from renewable resources (39% corn sugar)

Key Benefits
Eco Friendly, Stain Resistance and Softness

PureSque® Collection
PureSque® is specially designed to improve your home’s air quality while enhancing its style, comfort and warmth.

- PureSque® is a breakthrough technology that removes common household odors
- Look for the gray cards for styles with antimicrobial properties that inhibit mold and bacteria

Key Benefits
Healthy Home

Soft Collection
We’ve assembled a collection of the softest carpets available. Choose from the latest texture, twist, loop and pattern styles.

- Carpets won’t shed, pill or fuzz and feature built-in stain resistance
- Choose from our softest polyester carpets in today’s latest colors
- Our expanded collection includes carpets for every budget

Key Benefits
Softness

TrafficMaster™ Commercial Property
The TrafficMaster™ Commercial Property collection allows you to find all our most popular commercial and outdoor carpet options in a single easy-to-shop collection.

- Choose from long lasting commercial grade nylon and olefin fiber options
- Stain resistant and durable for high-traffic areas
- Collection includes carpets with fade resistant UV-treated olefin for outdoor spaces
- Available in-store by October, 2010

Key Benefits
Durability

TrafficMaster™ Residential Property
When you’re looking for an economical carpet available in plenty of styles and colors, the solution is the TrafficMaster™ Residential Property collection.

- Over 250 color/style combinations to choose from
- Durable, stain and soil resistant – long lasting construction that stays clean longer
- Most options meet Federal Housing Authority (FHA) standards – look for the FHA logo on each display board
- Available in-store by October, 2010

Key Benefits
Stain Resistance

INNOVATIVE CHOICES, INCREDIBLE PRICES

You don’t have to shop at a specialty carpet retailer for the latest technology. The Home Depot offers leading brands, cutting edge innovation and guaranteed low prices.

VISIT US ONLINE

Go to homedepot.com/carpet for access to our interactive home inspiration tool, the How to Buy Carpet video, professional measurement scheduling, carpet sample ordering and much more.

QUICK SOLUTIONS
GET IT FAST

7-DAY INSTALLATION PROGRAM
While most Special Order carpets take up to 2 weeks to arrive, these stylish options can be installed 7 business days after measurement and payment.
• Take your pick from over 20 unique carpets available in 150 colors, all conveniently grouped together on our Rapid Install display
• Available in select stores

72-HOUR INSTALLATION PROGRAM
With this installation program, you can have new carpet in your home just 72 hours after completing your measurement and payment.
• Choose from our most popular in-stock carpet options – just look for carpets with the 72 Hour Installation sign
• Reliable, professional installation

IN-STOCK CARPET ROLLS
Get a great price on indoor or outdoor carpet that’s guaranteed in stock and ready to take home today.
• Choose from a wide selection of indoor and outdoor styles, with all options under $1/sq. ft.
• The Home Depot is your one-stop shop – pick up your pad and tools with your carpet

INTERACTIVE HOME INSPIRATION TOOL

CHOOSE A ROOM You can pick from every room in the house

CHOOSE A CARPET Select your preferred collection, style and color

SEE IT IN PLACE Take a look at option after option in room after room

ADD MORE Try out new paint colors, flooring and rugs for a customized design, print out a shopping list and purchase in the store

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IN THE STORE 1,800+ The Home Depot locations nationwide

YOUR ONE-STOP ONLINE FLOORING DESTINATION
When you visit homedepot.com/flooring, you can find thousands of unique flooring solutions for every room in the house – from carpet and rugs to hardwoods and tile, it’s all there.
PROTECT YOUR INVESTMENT

THE CARPET MAINTENANCE PLAN

Protect your new carpet and help maintain the manufacturer’s warranty with scheduled yearly cleanings from Chem-Dry®. Keep your carpet looking its best with Chem-Dry® – the world’s leading carpet and upholstery cleaner.

Chem-Dry’s hot carbonating extraction equipment and solutions have received the Platinum Seal of Approval from the Carpet & Rug Institute.

◊◊

Saves Time
Carpet dries in 1-2 hours
• Carpet can be used the same day

Peace of Mind
Maintains your manufacturer’s warranty
• Manufacturers’ warranties require professional cleaning of carpets every 12-18 months

Saves Money
Carpet stays cleaner, longer
• Chem-Dry’s hot carbonating extraction deep cleans, leaving virtually no dirt-attracting residue that can cause rapid resoiling

More Enjoyment
Promotes a healthier environment
• Chem-Dry uses less water than other methods, minimizing drying time and reducing the chance of mold, mildew and bacterial growth
• Chem-Dry’s cleaning solution contains no soap, detergent, optical brightener, bleach, phosphate or harsh chemicals

TO LEARN MORE ABOUT THE CHEM-DRY® CARPET MAINTENANCE PLAN, JUST ASK AN ASSOCIATE

◊◊

Chem-Dry is Drier. Cleaner. Healthier.®

DARE TO COMPARE THE TOTAL PROJECT

When you take a look at the The Home Depot’s price vs. the competition’s, it’s clear that our total project price – including carpet, pad, professional measurement and installation – can’t be beat.

PROFESSIONAL MEASUREMENT

A licensed and certified flooring specialist will visit your home at a time that’s convenient for you. Your project quote will be updated once measurements have been completed. We’ll review your product selection, installation, options, final price and project process. At this point, professional installation will be scheduled and your measurement fee will be applied to the purchase price of your installation. Visit your local The Home Depot or homedepot.com/carpet to schedule a professional measurement today.

PROFESSIONAL INSTALLATION

Once you’ve made your selections and had your measurement completed, it’s time for professional installation. We’ll make an appointment that fits your schedule. Your flooring professional will obtain all necessary permits and licenses before installation.

OUR INSTALLATION GUARANTEE

We stand behind all of the work provided by the independent flooring specialists within The Home Depot network. Our experts:
• Are fully licensed (where applicable)
• Are insured to The Home Depot standards
• Meet or exceed industry standards and certifications for flooring installation
• Have been selected by The Home Depot for their craftsmanship, reliability, timeliness and customer service
• Deliver quality services that are guaranteed by The Home Depot

◊◊,◊◊ See page 26 for details.

THE CARPET MAINTENANCE PLAN MAKES SENSE

Purchasing the carpet maintenance plan upfront saves time and money. You’ll get professional cleanings and a Chem-Dry® Cleaning Kit. Go to homedepot.com/chemdry for more information.

THE HOME DEPOT GIVES YOU MORE WAYS TO SHOP

ONLINE homedepot.com/chemdry
IN THE STORE 1,900+ The Home Depot locations nationwide

### Project Estimate Worksheet

To get a preliminary estimate of your project’s total cost, simply complete this worksheet.

**Measure** and record the square footage of the room(s) you wish to carpet (including closets).

- **Room 1** Length x Width = ___ Sq. Ft.
- **Room 2** Length x Width = ___ Sq. Ft.
- **Room 3** Length x Width = ___ Sq. Ft.
- **Room 4** Length x Width = ___ Sq. Ft.

**Total Job** = ___ Sq. Ft.

**Fill in** the prices of your top two carpet choices and calculate a rough estimate to compare the price of each job.

#### Option 1

<table>
<thead>
<tr>
<th>PRODUCT/LABOR</th>
<th>YOUR UNIT PRICE</th>
<th>X</th>
<th>YOUR SQ. FT. JOB</th>
<th>=</th>
<th>YOUR JOB TOTALS</th>
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<tbody>
<tr>
<td>Carpet/Sq. Ft.</td>
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<tr>
<td>Carpet Pad/Sq. Ft.</td>
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<td>Basic Install – Whole House</td>
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<td>Carpet Maintenance Plan</td>
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<td>Total Job</td>
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<td>(Carpet and Pad with Basic Installation and Carpet Maintenance Plan)</td>
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#### Option 2

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<tr>
<th>PRODUCT/LABOR</th>
<th>YOUR UNIT PRICE</th>
<th>X</th>
<th>YOUR SQ. FT. JOB</th>
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<th>YOUR JOB TOTALS</th>
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<td>Carpet Maintenance Plan</td>
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**Additional Notes:** ______________________________________________________
_____________________________________________________________________________
_____________________________________________________________________________

Please note that this worksheet is only a guide. Your Associate will give you an accurate price quote following your professional in-home measurement, which may include extra carpet required to ensure a proper fit.

---

**YOUR TOP PICKS**

Whether you have been browsing online or in the store, you can use this space to write down information regarding the carpets you are considering. This information will come in handy on the Project Estimate Worksheet (please see the next page).

<table>
<thead>
<tr>
<th>STYLE NAME</th>
<th>SKU NUMBER</th>
<th>COLOR NAME</th>
<th>COLOR NUMBER</th>
<th>PRICE/ SQ. FT.</th>
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<tr>
<th>CARPET PAD/ OTHER</th>
<th>SKU NUMBER</th>
<th>PRICE/ SQ. FT.</th>
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<td>3.</td>
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ONLINE homedepot.com/carpet
IN THE STORE 1,900+ The Home Depot locations nationwide

GET READY.

INSTALLATION CHECKLIST

If you’re going to be home while your carpet is installed, plan accordingly—installation usually takes a day or less, but you won’t be able to use the room(s) where it’s being installed for a period of time. With that in mind, reading over and filling out the items on this checklist will help everything go smoothly.

BEFORE INSTALLATION BEGINS, BE SURE THAT:

- Heating/cooling and ventilation systems are in good working order
- Electricity and water are directly available in the work area
- The installation area’s vents are covered to contain any dust or debris
- There’s a clear path for easy access to the installation area and for debris removal
- Furniture and floors are covered as needed
- All breakables and electronic equipment have been removed and/or disconnected
- Furniture has been removed from the room before the new flooring is installed. If you prefer, The Home Depot can move furniture for you. Ask your sales associate for more information.

DURING THE INSTALLATION

On installation day, our licensed, insured installers will be on time, courteous and efficient. They’ll have the equipment they need, and they’ll be ready to install your new carpet. You won’t need to provide any tools or materials. All we ask is that you:

- Have an adult with the authority to make installation decisions available
- Keep children and pets away from the installation area
- That’s it! We’ll take care of the rest. When the installation process is complete, our team will:
  - Vacuum and clean the installation site
  - Remove all installation-related debris
  - Conduct a final inspection of your new carpet for your approval
  - Provide you with carpet warranty and care information after the installation

AFTER THE INSTALLATION

- Change your air filters
- Make sure all doors work properly – substantially thicker carpet may result in doors no longer swinging freely
- Carefully move furniture and other items back into the room(s)
- Put appropriate protectors on the feet of chairs, tables and other furniture to avoid damaging your carpet
- Immediately begin proper care and maintenance. Always follow the manufacturer’s recommendations to maintain your warranty and keep your new carpet looking its best. See pages 19-20 for warranty details.

THE HOME DEPOT GIVES YOU MORE WAYS TO SHOP

ONLINE: homedepot.com/carpet

IN THE STORE: 1,900+ The Home Depot locations nationwide

WORKSHEETS/WARRANTIES

WARRANTY DETAILS

CARPET CARE™

1. Vacuum frequently — minimum of twice per week.
2. Clean spills promptly. Immediately scoop up as much of the spill as possible. Then blot, do not rub, with a white cloth and warm water. Always work from outer edge of stain to inward toward center to avoid spreading.
3. Professional cleaning every 18 months is required for coverage of limited warranties. Carpet cleaning techniques use a hot water extraction cleaning method. The Home Depot recommends professional cleaning once every 12 months to keep your carpet looking its best.

LIMITED STAIN AND SOIL WARRANTY

- During the applicable warranty period, if the surface pile of your carpet becomes stained and the soil cannot be removed using procedures recommended in this brochure, The Home Depot will coordinate service for qualified stains (subject to limitations listed). The warranty also covers reasonable color changes in surface pile of carpet due to the recirculation of dry soil as a result of foot traffic normal, indoor household use which cannot be corrected. Reasonable color change is defined as a change less than 3 using standardized rating scales (MACC, Evaluation Procedure 1 from Society for color). If covered stains or soil discoloration cannot be removed, The Home Depot will coordinate replacement for the affected area only with identical carpet or carpet of comparable value. Stain and soil warranty service is limited to stains caused by most common foods, beverages, and other changes due to deposits of dry soil as a result of foot traffic from normal, indoor household use, which cannot be corrected.
- No carpet is fully stain-proof. Therefore, The Home Depot reserves the right to determine whether or not carpet manufacturer extended warranty coverage to any of the substances or causes of damage identified below:
  - Nonfood and nonsoil substances, including but not limited to, cosmetics, bleaches, inks, etc.
  - Foods and beverages that contain strongly colored natural dyes as found in but not limited to, mustard, coffee, herbal tea, curry powder, turmeric, etc.
  - Substances that discolor or change color of carpet, including but not limited to, stains caused by dyes, bleaches, acne medications, drain cleaners, plant foods, etc.
  - Pet or human stains such as vomit, blood, urine, feces, etc.
  - Foot traffic deposits from grime, exfoliate, toe, dirt, cement, appearance or color changes on stains or damage due to burns, hairs, carpet, palms, shedding or pole wear, furniture depressions or damage done by athletic equipment

The Home Depot offers a Carpet Maintenance Plan which includes professional cleaning every 12 months to help keep your carpet looking beautiful and meets the minimum requirement for warranty coverage.

LIMITED WEAR WARRANTY

- During the applicable warranty period, your The Home Depot carpet will not incur fiber loss from abrasive wear by more than 10% in any area. “Fiber loss from abrasive wear” is defined as actual loss of fiber, due to abrasion, from the surface pile of the carpet and does not include damages caused by, or resulting in, tears, pulls, rub, pilling, shedding, burns, pets, foaming, matting, crushing, pile reversal, bailing, improper cleaning, improper installation, or defective construction. Damage caused by improper cleaning methods and materials is also excluded. Fiber loss is determined by comparison to wear areas. If your carpet is determined to have lost more than 10% of all of its fiber due to abrasive wear, The Home Depot will coordinate replacement of the affected area only (i.e. extending to the nearest wall, doorway, or entrance) with carpet of comparable value. Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal foot traffic are not covered by the warranty. Face Weight is the number of ounces of fiber in a square yard of carpet. Face weight is measured as furnished pile weight according to the ASTM (American Society for Testing Materials) method D418. Due to various processes involved in manufacturing, such as weaving, the actual finished face weight may reflect a variance of up to ±7%. The weight is determined, compensating for this factor of commercial moisture regain, as defined in ASTM D-1909. The ASTM measurements are accepted industry norms and the most accurate means of determining face weight.

Style _____________________ Color _____________________ Manufacturer _____________________ Date Purchased _____________________

Warranty Level
- Deluxe Select
- Premium Deluxe Plus

LIMITED TEXTURE RETENTION WARRANTY

- During the applicable period of your warranty, the surface pile of your The Home Depot carpet, when installed over The Home Depot recommended carpet cushion, and under ordinary foot traffic, will retain its texture without tufts losing twist, flattening, blooming, or opening. Texture retention is the ability of carpet tufts to retain their visible shape. If your The Home Depot carpet fails to maintain a texture retention rating of at least 3.0 for the specified warranty period, The Home Depot will coordinate replacement with a carpet of comparable value for the affected area only (i.e. extending to the nearest wall, doorway, or entrance). Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal foot traffic, under athletic equipment, or depressions caused by furniture are not covered by this warranty.

DELUXE PREMIUM LIMITED TEXTURE RETENTION WARRANTY

- During the applicable period of your warranty, the surface pile of your The Home Depot carpet, when installed over The Home Depot recommended carpet cushion, will remain as close to its original shape as possible and will not incur tufting, pilling, or blooming. If your The Home Depot carpet fails to maintain a texture retention rating of at least 3.0 for the specified warranty period, The Home Depot will coordinate replacement with a carpet of comparable value for the affected area only (i.e. extending to the nearest wall, doorway, or entrance). Carpets installed outdoors, on stairs, in bathrooms, kitchens, or in areas subject to other than normal foot traffic, under athletic equipment, or depressions caused by furniture are not covered by this warranty.