Before You Leave The Home Depot, Make Sure...

- You have confirmed you have new connection parts that meet manufacturer requirements – we cannot use existing connection parts for new appliance hookups
- You have chosen a flexible delivery date; you will receive a four hour delivery window the day prior to your delivery
- You have confirmed the color, style and model of your selected unit
- The dimensions of your selected unit will fit the hookup location
- Your printed delivery information is accurate, and you’ve provided us with an alternate phone number
- There is an elevator, or fewer than three flights of stairs, between the unloading zone and the hookup location

Prior To Delivery, Remember To...

- Ensure a responsible adult age 18+ will be present during delivery
- Clear any obstacles along the path to the hookup location
- Ensure doorways, hallways and stairways are wide enough to fit appliance (if applicable)
- Empty any appliances that are to be hauled away

Our Team Will...

- Contact you the day prior to notify you of your 4-hour delivery window
- Contact you thirty minutes prior to delivery team’s arrival
- Uncrate, set in place, level and connect your new appliance*
- Test your new appliance to ensure it operates properly
- Inspect your new appliance for cosmetic damage
- Remove and haul away your old appliance
- Properly discard all packaging materials

At Time Of Delivery:

Notify the delivery agent of damage. Agent will perform short test for proper operation prior to leaving home.

After Delivery:

Call 877-946-9843 within 48 hours.

*Please note that delivery agents are not authorized to perform carpentry, plumbing or electrical work, and can hold appliances for no more than 30 days. Hookup does not include built-in products, wall ovens, cooktops, hoods and drop-in appliances.

Thank you for selecting The Home Depot for your dishwasher purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

- You have purchased a new dishwasher connection kit – we cannot use existing connection parts for new appliance hookups.
- Water shut-off valve is located behind dishwasher or under sink.
- Shut-off valve is corrosion-free, in good working condition, has a metal connection and requires no plumbing alterations to connect our parts.
- Space provided for dishwasher meets manufacturer’s required minimum cabinet opening dimensions.
- If an electrical outlet is used, it is positioned so a 5’ cord can reach it.
- For hookup under solid surface countertops (e.g., granite, Silestone®): you have purchased, or the manufacturer has provided, required side mounting brackets.
- Flooring is not obstructing the front legs of the unit.

*Dishwasher hookup is not included in basic delivery rate and is not available in all areas. Additional charges may apply.

**MINIMUM CABINET DIMENSIONS:**

W x H x D

Expected Delivery Date:

Notes:

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CUSTOMER SERVICE 877-946-9843 M–F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME
Thank you for selecting The Home Depot for your refrigerator purchase and hookup. To help us complete your hookup quickly and completely, please ensure the following prior to delivery:

- You have purchased a new water line connection kit – we cannot use existing connection parts for new appliance hookups.
- A 110-volt, 3-prong electrical outlet is within reach of appliance power cord.
- For ice and water dispensing models: water shut-off valve is located within 6’ of appliance and on same floor.
- Shut-off valve is corrosion-free, in good working condition, has a metal connection and requires no plumbing alterations to connect our parts.
- Refrigerator clearance measurements account for cooling space as required by manufacturer, including any moulding.
- Old refrigerator is empty prior to haul-away (if applicable).
- Doorways, hallways and stairways are wide enough to fit the unit.
- Counter depth units may require installation of manufacturer-provided anti-tip device.

Customer Service:
877-946-9843
M–F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME

Expected Delivery Date:

Notes:
Thank you for selecting The Home Depot for your washer purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

- You have purchased new standard-length supply hoses (if not included with washer) – we cannot use existing connection parts for new appliance hookups
- Water shut-off valve is located within 4’ of appliance and on same floor
- Shut-off valve is corrosion-free, in good condition, has a metal connection and requires no plumbing alterations to connect our parts
- A 110-volt, 3-prong electrical outlet is within reach of power cord
- Stacking kit and pedestals are purchased (if applicable)

*Stacking kits and pedestals are not included in basic delivery rate. Additional charges may apply. Please note: stacking kits and pedestals can be installed only if purchased and delivered with laundry pair.
Thank you for selecting The Home Depot for your electric range purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

- An anti-tip device has been furnished by the manufacturer – these must be installed on all ranges.
- You have purchased a new electric cord – we cannot use existing connection parts for new appliance hookups.
- An appropriate outlet is available and located within 4' of appliance; ranges will not be hardwired. Outlets will look like this:

3-PRONG 4-PRONG

*Over the range microwave hookup is not included in basic delivery rate. Additional charges may apply. Please note: over the range microwaves require a nearby, dedicated electrical outlet and will not be hardwired.

DIMENSIONS OF NEW PRODUCT:

W x H x D

Expected Delivery Date:

Notes:

CUSTOMER SERVICE 877-946-9843

M–F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME
Thank you for selecting The Home Depot for your gas range purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

- An anti-tip device has been furnished by the manufacturer – these must be installed on all ranges
- You have purchased a new gas flex connection – we cannot use existing connection parts for new appliance hookups
- Natural gas shut-off valve has a metal connection and is located directly behind appliance
- You do not require a propane hookup as they are NOT allowed
- You have verified a Liquid Propane conversion kit is provided by manufacturer; if not, it must be ordered
- A 110-volt 3-prong electrical outlet is within reach of power cord

*Gas appliance and over the range microwave hookups are not included in basic delivery rate and not available in all areas. Additional charges may apply. Please note: over the range microwaves require a nearby, dedicated electrical outlet and will not be hardwired.
Thank you for selecting The Home Depot for your dryer purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

**FOR ELECTRIC MODEL DRYERS:**
- You have purchased a new electric cord and semi-rigid dryer duct – we cannot use existing connection parts for new appliance hookups.
- An appropriate 220-volt outlet is available and located within 4’ of appliance; dryers will not be hardwired. Outlets will look like this:

  ![3-PRONG 4-PRONG](image)

**FOR GAS MODEL DRYERS:**
- You have purchased a new gas flex connection and semi-rigid dryer duct – we cannot use existing connection parts for new appliance hookups.
- Natural gas shut-off valve has a metal connection and is located directly behind appliance.
- You do not require a propane hookup as they are NOT allowed.
- A 110-volt 3-prong electrical outlet is within reach of power cord.
- Note: no gas hookup in garages.

*Gas appliance hookup, stacking kits and pedestals are not included in basic delivery rate. Gas hookup not available in all areas. Additional charges may apply. Please note: stacking kits and pedestals can be installed only if purchased and delivered with laundry pair. All dryer models must be vented to the outside of the dwelling; no side venting is offered at time of delivery.
Thank you for selecting The Home Depot for your over the range purchase and hookup. To help us complete your hookup quickly and completely,* please ensure the following prior to delivery:

- The bottom edge of cabinet is at least 30" from cooking surface
- A 110-volt 3-prong electrical outlet is within reach of power cord; over the range microwaves will not be hardwired
- No tile drilling is required – delivery agents will not drill into tile behind over the range units during hookup

*Existing over the range microwave removal or replacement is not included in basic delivery rate. Additional charges may apply. Please note: replacement or hookup of range hoods is not available.

CUSTOMER SERVICE 877-946-9843  M-F 8 AM – 7 PM, SAT 8 AM – 5 PM LOCAL TIME