

# Recall Information

## Chamberlain Garage Door Opener

Recall Date: February 9, 2023

Store SKU #	Special Order SKU #	Product Description	UPC	Model #	Internet #
1003592515	1003286122	Chamberlain Wall Mounted Ultra-Quiet Garage Door Opener	012381188246	RJO20	305754509



**Name of Product:** Chamberlain Wall Mounted Ultra-Quiet Garage Door Opener

**Hazard:** The control panel's secondary entrapment protection system can fail causing the garage door to close even with an obstruction present, posing an entrapment hazard.

**Remedy:** Consumers should immediately contact the Chamberlain Group to receive a free repair kit, including shipping. The repair kit consists of a replacement garage door control panel and installation instructions. Installation instructions can also be found at <https://support.chamberlaingroup.com>. Chamberlain Group is contacting all known purchasers directly.

**Consumer Contact:** Chamberlain toll-free at 833-775-1951 from 9 a.m. to 5 p.m. CT Monday through Friday, or register to participate in the recall by filling out the form online at <https://support.chamberlaingroup.com>, [www.liftmaster.com](http://www.liftmaster.com) and click Help & Support at the top of the page, or <https://support.chamberlaingroup.com/s/889LMMC-041A7928-3MC-warranty-replacement> for more information.