



November 20, 2019

IMPORTANT SAFETY NOTIFICATION

Dear Customer,

Please be advised that we recently identified a potential safety concern with the EcoBoulder Bluetooth Speaker Model GDI-EXBM900 Series. It has come to our attention that the battery may become overcharged and burst, posing fragmentation and impact hazards. ECOXGEAR has determined that a limited number of such batteries may be susceptible to this situation.

Out of an abundance of caution, we are working with the Consumer Product Safety Commission on this issue and have decided to implement a voluntary safety modification to the battery compartment.

If you still have EcoBoulder Bluetooth Speaker Model GDI-EXBM900 Series unit, please immediately stop using the unit and call the number below.




EcoBoulder Speaker
Model# GDI-EXBM900 Series

ECOXGEAR Customer Support

800-903-9664 | Monday thru Friday | 8 am to 8 pm CST
support@ecoxgear.com
www.ecoxgear.com/safetynotice

We are very sorry about the inconvenience that this recall might cause, and we appreciate your patience and understanding. We look forward to serving you to rectify this problem and re-earning your trust.

Sincerely,



Jim Palmer
President, ECOXGEAR

