

Recall Information

Samsung Top Load Washers

Recall Date: December 22, 2022

Internet #	SKU #	Special Order SKU #	Product Description	UPC	Model #
320703651	1008337294	1008168461	4.9 cu. ft. Large Capacity Top Load Washer in Brushed Black with ActiveWave Agitator and Deep Fill	887276661308	WA49B5105AV
320703645	1008337284	1008168440	5 cu. ft. Large Capacity Top Load Washer in Brushed Black with Deep Fill and EZ Access Tub	887276661032	WA50B5100AV
320557003	1007928409	1007928409	4.9 cu. ft. High-Efficiency Top Load Washer with Agitator and Active Water Jet in White, ENERGY STAR	887276644271	WA49B5205AW
317651463	1006828603	1006669759	5.1 cu. ft. Smart High-Efficiency Top Load Washer with Agitator, ActiveWave and Super Speed in Champagne, ENERGY STAR	887276573083	WA51A5505AC
317651452	1006751481	1006669755	5.2 cu. ft. Smart High-Efficiency Top Load Washer with Impeller and Super Speed in Champagne, ENERGY STAR	887276573090	WA52A5500AC
317651386	1006716547	1006669769	5.5 cu. ft. Smart High-Efficiency Top Load Washer with Impeller and Auto Dispense System in Brushed Black, ENERGY STAR	887276552927	WA55A7700AV
317651366	1006716542	1006669758	5.5 cu. ft. Smart High-Efficiency Top Load Washer with Impeller and Super Speed in Ivory, ENERGY STAR	887276552903	WA55A7300AE
317651344	1007618002	1006669765	5.1 cu. ft. Smart High-Efficiency Top Load Washer with Agitator, ActiveWave and Super Speed in White, ENERGY STAR	887276552859	WA51A5505AW
317651340	1006669753	1006669753	5.2 cu. ft. Smart High-Efficiency Top Load Washer with Impeller and Super Speed in White, ENERGY STAR	887276552873	WA52A5500AW
317651322	1006716544	1006669764	5.1 cu. ft. Smart High-Efficiency Top Load Washer with Agitator, ActiveWave and Super Speed in Brushed Black ENERGY STAR	887276552842	WA51A5505AV
317651312	1006716549	1006669775	5.2 cu. ft. Smart High-Efficiency Top Load Washer with Impeller and Super Speed in Brushed Black, ENERGY STAR	887276552866	WA52A5500AV

Name of Product: Samsung Top Load Washers

Hazard: The washing machines can short-circuit and overheat, posing a fire hazard.

Remedy: Consumers should immediately check whether their washer's software has been updated to prevent the hazard; and, if not, consumers should immediately stop using the washer until the software is updated. Instructions on how to check whether a washer's software has been updated can be found here <https://www.samsung.com/us/support/tlw-sw-update>.

All Wi-Fi equipped washers that are plugged into a power source and actively connected to the internet will automatically download the free software repair over-the-air when they are connected to the internet. Consumers who have not connected their Wi-Fi equipped washer to the internet should contact Samsung for instructions on how to download the software repair.

Consumers whose washer does not have Wi-Fi capability or who otherwise wish to receive a free software repair without connecting to the internet, should immediately stop using the washer and contact Samsung directly for a free dongle to plug in and download the free software repair.

Consumer Contact: Samsung at <http://www.samsung.com> and <http://www.samsung.com/us/support/tlw-sw-update> or by phone toll-free at 833-916-4555 from 8 a.m. to 12 a.m. ET daily.

Large Capacity Top Load Washer with ActiveWave Agitator and Deep Fill



Large Capacity Top Load Washer with Deep Fill and EZ Access Tub



High-Efficiency Top Load Washer with Agitator and Active Water Jet, ENERGY STAR



Smart High-Efficiency Top Load Washer with Agitator, ActiveWave and Super Speed



Smart High-Efficiency Top Load Washer with Impeller and Auto Dispense System



Smart High-Efficiency Top Load Washer with Impeller and Super Speed, ENERGY STAR

